



# ***ITS Institute***

3771 Eastwood Drive, Jackson, Mississippi 39211

## **Information Technology Course Catalog**

**April - June 2013**

This Catalog is also  
Find It Online  
[www.its.ms.gov](http://www.its.ms.gov)  
the ITS Home Page  
Available on the Internet

***About the ITS Institute:*** The Mississippi Department of Information Technology Services (ITS) Education Services Division offers an ongoing educational program designed to enhance and improve the computer and communication skills of personnel within state government. The training program is commonly called the ITS Institute. The curriculum is structured so that a person with no experience can begin with an introductory course and, if appropriate, progress to highly advanced levels of information processing.

The ITS Institute uses an automated system for course scheduling, registration, permanent records, and student transcripts. This system provides the necessary documentation for state agencies and the students regarding their training accomplishments. Certificates are provided to students upon successful completion of courses.

During Fiscal Year 2012, ITS offered approximately 216 instructor led classes to approximately 1,059 students, representing numerous state agencies, universities, community colleges, and governing authorities. The Institute curriculum has been expanded as the demand for information systems skills has increased. The ITS Institute provides the necessary education and training to make state personnel more productive at a significantly lower cost than outside training sources.

***Customized Training:*** The ITS Institute has the resources to provide instruction in almost any information systems area needed by state government employees. In addition to the regularly scheduled courses, we will design a class to meet your specific training needs. We also provide online training in conjunction with MindLeaders.

***Continuing Education is the Key to Success:***

The future of Mississippi government depends on efficient execution of the services it provides. State budget constraints make it imperative that agencies use information technology effectively to increase personnel productivity. If agencies cannot perform their tasks more efficiently, services which they provide cannot be maintained, much less expanded to meet pressing needs. Continuing education and training are essential for the effective planning, implementation, support, and use of these technological solutions. The ITS Education Services Division offers an excellent means of fulfilling these goals in a cost-effective way.

***Other Services Offered by ITS:***

ITS offers a variety of other services including on-site training assistance and follow-up, system analysis, design, programming, documentation, project management, feasibility studies, long-range planning, procurement, telephone services, and general consulting. If we can be of service to you in any of these areas, please call (601) 432-8000.

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**ITS Information**

# General Information

***Welcome to the ITS Institute:***

The ITS Institute, administered for the State of Mississippi by the Department of Information Technology Services, offers an educational program designed to enhance and improve the skills of information processing personnel within state government.

***Facilities:***

The ITS Institute is located at 3771 Eastwood Drive, in Jackson, MS. The Institute has two hands-on training labs. These labs are configured with a variety of PC applications and have communications capabilities with the mainframe at the State Data Center.

***Instructors:***

Highly trained individuals who work in the industry or are instructors at state colleges and universities teach ITS Institute classes. Instructors possess years of practical experience, as well as academic credentials. Constant monitoring and evaluation of instructors ensure that classes are taught by individuals with a wide range of knowledge, as well as exceptional teaching skills.

***Registration:***

Registration forms are included at the back of this catalog and must be returned 30 days prior to the class begin date to allow enough time to order materials for the courses. If it is impossible to have these forms returned by the date specified, please contact the ITS Institute and indicate the number of students to be enrolled in each course.

***Class Size:***

Class enrollment will be on a first-come, first-served basis. Class size is limited, and ITS reserves the right to establish class size and limit the number of students from each agency if the class size has to be cut. The ITS Institute reserves the right to cancel any class due to under-enrollment or other reasonable cause.

***Textbooks & Materials:***

The textbooks and materials used for each course are listed on the schedule. Each student must indicate on the registration form whether he or she needs materials for the course. Textbooks and materials will be ordered based on the information provided on the registration form.

***Class Confirmation:***

As soon as registration forms have been received and plans for the April to June classes have been finalized, students will be notified of the exact starting dates, instructors, and locations for each class at least two weeks prior to the first day of class.

***Cancellations and Substitutions:***

Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

**On-Line Training:**

The ITS Institute has an agreement with MindLeaders to provide self-paced training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement. MindLeaders offers over 2,300 courses available via the Intranet or the Internet. Training is available anywhere, anytime. Please visit the ITS/MindLeaders website via the ITS website, [www.its.ms.gov](http://www.its.ms.gov), for more course information.

**Charges:**

The total charge for ITS classes includes tuition, lab fee, and materials fee. See the schedule for estimated charges for individual classes.

Tuition for ITS classes is categorized as follows:

Course Type	State Employees	Non-State Employees
Overview courses less than 4 hours (IL)*	Free	\$100.00
Courses 10 hours or less (IL)*	\$100.00	\$400.00
Courses 11—20 hours (IL)*	\$150.00	\$450.00
Courses 21—30 hours (IL)*	\$300.00	\$600.00
Vendor-conducted course**	See Schedule	Contact ITS
Online training (Combined Technical/Business)	\$190.00/yr	N/A
Online training (Technical)	\$140.00/yr	N/A
Online training (Business)	\$110.00/yr	N/A
<i>* Instructor Led Courses</i>		
<i>** The maximum charges for on-site, vendor-conducted courses are listed on the schedule. The actual tuition billed to each student may be less than this amount if there are more than eight students. Scheduling vendor-conducted courses on-site results in significant savings to the State for tuition and travel expenses.</i>		

**Nonexempt Employees:**

For state agencies who are sending nonexempt employees to classes meeting after normal working hours, the agency must evaluate their liability for overtime for these employees as provided by the Fair Labor Standards Act. If you have questions as to whether an employee is exempt, please contact the State Personnel Board. This statement does not apply to individuals who are paying for courses themselves.

**For More Information:**

If you have questions regarding this catalog or the ITS Institute, please contact:

Susan McClain, Education Specialist ..... (601) 432-8186

Connie Smith, Education Assistant..... (601) 432-8051



# INTERCONNECTING CISCO NETWORK DEVICES ACCELERATED

## *Brief Course Description:*



This course is an accelerated time format alternative to completion of ICND1 and ICND2. Topics covered include:

- building a simple network
- switching
- wireless LANs
- LAN connections
- WAN connections
- network environment management
- medium-sized routed network construction
- single area OSPF implementation
- EIGRP implementation
- access control lists
- address space management
- LAN extension into a WAN with frame relay.

***Prerequisites:*** Students should have A+ and Network+ experience.

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$3,355.00
Estimated Costs for State Employee	\$3,355.00

**Course: CNHCCNAX**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, April 1, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

## *Brief Course Description:*



This course presents the concepts, commands, and practice required to configure Cisco switches and routers in multiprotocol internetworks. Topics covered include:

- operating and configuring a Cisco IOS Device
- managing your network environment
- configuring catalyst switch operations
- extending switched networks with VLANs
- determining IP routes
- managing IP traffic with access links
- establishing serial point-to-point connections
- establishing frame relay connections
- completing ISDN calls.

***Prerequisites:*** Students should have A+ and Network+ experience.

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNHICND1**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, May 6, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 2

## *Brief Course Description:*



This course focuses on skills and knowledge necessary to install, operate, and troubleshoot a small to medium-sized branch office Enterprise network, including configuring several switches and routers, connecting to a WAN, and implementing network security. Topics covered include:

- small network implementation
- medium-sized switched network construction
- medium-sized routed network construction
- single area OSPF
- EIGRP implementation
- access control lists
- address space management
- LAN extension to a WAN.

**Prerequisites:** INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

## **Materials & Approximate Course Cost:**

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNHICND2**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1302	Starting Monday, June 10, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ADMINISTERING WINDOWS SERVER 2012

## *Brief Course Description:*



Topics covered include:

- implementing a Group Policy infrastructure
- managing user desktops with Group Policy
- managing user & service accounts
- maintaining Active Directory Domain Services
- configuring & troubleshooting DNS
- configuring & troubleshooting Remote Access
- installing, configuring, & troubleshooting the Network Policy Server Role
- implementing Network Access Protection
- optimizing File Services
- configuring encryption & advanced auditing
- deploying & maintaining server images
- implementing Update Management
- monitoring Windows Server 2012.

**Prerequisites:** INSTALLING & CONFIGURING WINDOWS SERVER 2012

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH20411**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Monday, April 8, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
1305	Starting Monday, May 6, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT

# CONFIGURING ADVANCED WINDOWS SERVER 2012 SERVICES

## *Brief Course Description:*



Topics covered include:

- implementing advanced network services and advanced file services
- implementing dynamic access control
- implementing network load balancing
- implementing failover clustering
- implementing failover clustering with Hyper-V
- implementing disaster recovery
- implementing distributed AD DS deployments
- implementing AD DS sites & replication
- implementing AD CS
- implementing AD RMS & AD FS.

**Prerequisites:** INSTALLING & CONFIGURING WINDOWS SERVER 2012

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH20412**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, April 22, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1305	Starting Monday, June 24, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# CONFIGURING IDENTITY & ACCESS SOLUTION WITH SERVER 2008 ACTIVE DIRECTORY

## *Brief Course Description:*



This course provides students with the knowledge and skills that IT professionals need to configure identity and access solutions with Windows Server 2008 Active Directory. Topics covered include:

- exploring IDA Solutions
- configuring AD Certificate Services
- deploying & managing Certificates
- configuring AD Lightweight Directory Services
- configuring AD Federation Services
- configuring AD Rights Management Services
- maintenance of Access Management Solutions
- troubleshooting identity & Access Solutions.

## *Prerequisites:*

CONFIGURING WINDOWS SERVER 2008 AD DOMAIN SERVICES  
FUNDAMENTALS OF MICROSOFT SERVER 2008 ACTIVE DIRECTORY

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

**Course: CNH6426**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, May 6, 2013, for 3 days	Monday, Tuesday & Wednesday 8:00 AM – 4:30 PM	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS

# CONFIGURING WINDOWS 8

## *Brief Course Description:*



Topics covered include:

- installing Windows 8
- upgrading & migrating to Windows 8
- managing disks & device drivers
- configuring & troubleshooting network connections
- implementing wireless network connections
- implementing network security
- configuring file access & printers on Windows 8 clients
- securing Windows 8 desktops
- configuring applications
- optimizing & maintaining Windows 8 client computers
- configuring mobile computing & remote access
- implementing Hyper-V
- troubleshooting & recovering Windows 8
- using Windows PowerShell.

## *Prerequisites:*

Students must have an understanding of networking fundamentals, AD DS principles, PKI components, MS Windows Server 2008 fundamentals, Windows client fundamentals, and WAIK components.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH20687**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1306	Starting Monday, June 17, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# CONFIGURING WINDOWS SERVER 2008 ACTIVE DIRECTORY DOMAIN SERVICES

## *Brief Course Description:*



Topics covered include:

- installing Active Directory Domain Services
- configuring DNS for AD DS
- configuring AD objects & trusts
- configuring AD sites & replication
- creating & configuring Group Policies
- configuring user environments using Group Policies
- implementing security using Group Policies
- implementing an AD domain Services monitoring plan
- implementing an AD Domain Services maintenance plan
- troubleshooting
- troubleshooting Group Policies issues
- implementing an AD Domain Services infrastructure.

## *Prerequisites:*

Students should have a basic understanding of network operating systems.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH6425**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1306	Starting Monday, May 13, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# CONFIGURING, MANAGING & TROUBLESHOOTING EXCHANGE SERVER 2010

## *Brief Course Description:*



This course provides students with the knowledge and skills to configure and manage an Exchange Server 2010 messaging environment. Topics covered include:

- deploying Exchange Server 2010
- configuring mailbox servers
- managing recipient objects
- managing client access
- managing message transport
- implementing messaging security
- implementing high availability
- implementing backup & recovery
- configuring messaging policy & compliance
- securing Exchange Server 2010
- maintaining Exchange Server 2010
- upgrading from Exchange Server 2003 or 2007 to 2010
- implementing unified messaging
- advanced topics in Exchange Server 2010.

***Prerequisites:*** Students should have a working knowledge of the Windows server operating system.

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH10135**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1306	Starting Monday, May 20, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# INSTALLING & CONFIGURING WINDOWS SERVER 2012

## *Brief Course Description:*



Topics covered include:

- deploying & managing Windows Server 2012
- introduction to AD Domain Services
- managing AD Domain Services Objects
- automating AD Domain Services administration
- implementing IPv4
- implementing DHCP, DNS, IPv6
- local storage, file & print services
- group policy
- securing Windows servers by using group policy objects
- implementing server virtualization with Hyper-V.

## *Prerequisites:*

Students must have an understanding of networking fundamentals and configuring security & administration tasks in an enterprise environment, as well as experience supporting or configuring MS Windows clients.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH20410**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, May 13, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# MCSA: WINDOWS SERVER 2012 ACCELERATED

## *Brief Course Description:*



Topics covered include:

- Exam 70-410: Installing and Configuring Windows Server 2012
- Exam 70-411: Administering Windows Server 2012
- Exam 70-412: Configuring Advanced Windows Server 2012 Services.

## *Prerequisites:*

Students must have 2 years of hands-on experience working in a Windows Server 2008 or 2012 environment, plus hands-on Windows Client experience with Windows Vista, Windows 7, or Windows 8.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$4,800.00
Estimated Costs for State Employee	\$4,800.00

**Course: CNHMCSA12+**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1301	Part 1: May 6-10, 2013 8:00 AM – 4:30 PM	Suite R-101, 1855 Lakeland Dr.,	SYSTEMS IT
	Part 2: May 28-31, 2013 8:00 AM – 4:30 PM	Systems IT Jackson, MS	

# UPGRADING YOUR SKILLS TO MCSA WINDOWS SERVER 2012

## *Brief Course Description:*



Topics covered include:

- installing & configuring servers based on Windows Server 2012
- monitoring & maintaining Windows Server 2012 servers
- managing Windows Server 2012 with Windows PowerShell 3.0
- managing storage for Windows Server 2012
- implementing Network Services
- implementing DirectAccess
- implementing Failover Clustering
- implementing Hyper-V
- implementing Failover Clustering with Hyper-V
- implementing Dynamic Access Control
- implementing Active Directory Domain Services
- implementing AD FS.

## *Prerequisites:*

Students must have experience deploying & managing Windows Server 2008, experience with Windows networking & AD technologies & implementation, and Windows Server 2008 server virtualization technologies & implementation.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH20417**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, June 24, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
		1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ACCESS 2010: LEVEL 1

## *Brief Course Description:*



Topics covered include:

- building the structure of a database
- managing data in a table
- querying a database
- designing forms
- generating reports.

## *Prerequisites:*

Introduction to Windows

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Access 2010: Level 1</i>	20.00
Estimated Costs for State Employee	\$217.00

## **Course: CAC101**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>	<b>Instructor:</b>
1306	Starting Thursday, May 2, 2013, for 2 days	Thursday & Friday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

## ACCESS 2010: LEVEL 2

### *Brief Course Description:*



Topics covered include:

- controlling data entry
- joining tables
- creating flexible queries
- improving forms
- customizing reports
- sharing data across applications.

**Prerequisites:** ACCESS 2010: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Access 2010: Level 2</i>	20.00
Estimated Costs for State Employee	\$217.00

**Course: CAC102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Monday, April 1, 2013, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson
1306	Starting Monday, June 10, 2013, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

## ACCESS 2010: LEVEL 3

### *Brief Course Description:*



Topics covered include:

- structuring existing data
- writing advanced queries
- simplifying tasks with macros
- creating effective reports
- maintaining an Access database.

**Prerequisites:** ACCESS 2010: LEVEL 2

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Access 2010: Level 3</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CAC103**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1304	Starting Wednesday, June 19, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

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# ADMINISTERING MICROSOFT SQL SERVER 2012 DATABASES

## *Brief Course Description:*



Students will gain knowledge & skills to maintain a Microsoft SQL Server 2012 database. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- preparing systems for SQL Server 2012
- installing & configuring SQL Server 2012
- working with databases
- understanding SQL Server 2012 recovery models
- backup of SQL Server 2012 databases
- restoring SQL Server 2012 databases
- importing & exporting data
- authenticating & authorizing users
- assigning server & database roles
- authorizing users to access resources
- auditing SQL Server environments
- automating SQL Server 2012 management
- configuring security for SQL Server Agent
- more.

## *Prerequisites:*

Students should have a basic knowledge of the Windows operating system, Transact-SQL, relational databases, and some experience with database design.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH10775**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, April 1, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1305	Starting Monday, June 3, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# DEVELOPING MICROSOFT SQL SERVER 2012 DATABASES

## *Brief Course Description:*



Students are introduced to SQL Server 2012. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- working with data types
- designing & implementing tables
- ensuring data integrity through constraints
- planning for SQL Server 2012 indexing
- implementing Table Structures in SQL Server 2012
- reading SQL Server 2012 execution plans
- improving performance through nonclustered indexes
- designing & implementing views & stored procedures
- merging data & passing Tables
- designing & implementing user-defined functions
- creating highly concurrent SQL Server 2012 applications
- handling errors in T-SQL code
- much more.

## *Prerequisites:*

Students should have knowledge of writing T-SQL queries and of basic relational database concepts.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH10776**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1303	Starting Monday, April 8, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1304	Starting Monday, June 3, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# IMPLEMENTING & MAINTAINING SQL SERVER 2008 ANALYSIS SERVICES

## *Brief Course Description:*



This course teaches students how to implement an Analysis Services solution in an organization. The course discusses how to use the Analysis Services development tools to create an Analysis Services database and an OLAP cube. Topics covered include:

- introduction to SQL Server Analysis Services
- creating multidimensional Analysis Solutions
- working with Cubes & Dimensions
- working with Measures & Measure Groups
- querying multidimensional Analysis Solutions
- customizing Cube functionality
- deploying & securing an Analysis Solution Database
- maintaining a Multidimensional Solution
- introduction to Data Mining.

## *Prerequisites:*

IMPLEMENTING A MICROSOFT SQL SERVER DATABASE  
MAINTAINING A MICROSOFT SQL SERVER DATABASE

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

## **Course: CNH6234**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1302	Starting Monday, April 1, 2013, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1303	Starting Wednesday, May 29, 2013, for 3 days	Wednesday, Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# IMPLEMENTING & MAINTAINING SQL SERVER 2008 INTEGRATION SERVICES

## *Brief Course Description:*



This course teaches students how to implement an Integration Services solution in an organization. The course discusses how to develop, deploy, and manage Integration Services packages. Topics covered include:

- introduction to SQL Server 2008 Integration Services
- developing Integration Services Solutions
- implementing Control Flow
- implementing Data Flow
- implementing Logging
- debugging & error handling
- implementing checkpoints & transactions
- configuring & deploying packages
- managing & securing packages.

## *Prerequisites:*

IMPLEMENTING A MICROSOFT SQL SERVER DATABASE  
MAINTAINING A MICROSOFT SQL SERVER DATABASE

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

## **Course: CNH6235**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1306	Starting Monday, June 17, 2013, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# IMPLEMENTING & MAINTAINING SQL SERVER 2008 REPORTING SERVICES

## *Brief Course Description:*



This course teaches students how to implement a Reporting Services solution in an organization. Topics covered include:

- introduction to Microsoft SQL Server Reporting Services
- authoring basic reports
- enhancing basic reports
- manipulating data sets
- using report models
- publishing & executing reports
- using subscriptions to distribute reports
- administering Reporting Services
- programming Reporting Services.

## *Prerequisites:*

Students should have a conceptual understanding of the push and pull distribution/subscription paradigm.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

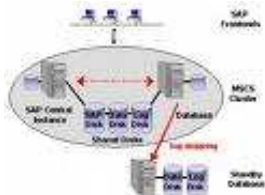
## **Course: CNH6236**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Wednesday, May 15, 2013, for 3 days	Wednesday, Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# IMPLEMENTING A MICROSOFT SQL SERVER DATABASE

## *Brief Course Description:*



This course provides students with the knowledge and skills to implement a Microsoft SQL Server 2008 database. Topics covered include:

- creating databases & database files
- creating data types & tables
- creating & tuning indexes
- implementing data integrity by using constraints & triggers
- using XML
- implementing views
- implementing stored procedures
- implementing functions
- implementing managed code in the database
- managing transactions & locks
- using service broker.

## *Prerequisites:*

Students should have a basic knowledge of the MS Windows operating system and its core functionality, as well as a basic familiarity with SQL databases.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH6232**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1306	Starting Monday, May 20, 2013, Monday - Friday 8:00 AM – 4:30 PM for 1 week	Suite R-101, Systems IT 1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

- installing & configuring an SQL server
- managing databases & files
- disaster recovery
- managing security
- transferring data
- automating administrative tasks
- implementing replication
- maintaining high availability
- monitoring the SQL server
- troubleshooting & performance tuning.

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

Section:	Date & Time Info:			Location:		Instructor:
1305	Starting Monday, May 20, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# QUERYING MICROSOFT SQL SERVER 2012

## *Brief Course Description:*



Students will learn technical skills required to write basic Transact SQL queries. This course is the foundation for all SQL Server-related disciplines. Topics covered include:

- introduction to SQL Server 2012
- introduction to Transact SQL Querying
- writing SELECT queries
- querying multiple tables
- sorting & filtering data
- working with SQL Server Denali Data types
- using built-in functions
- grouping & aggregating data
- using subqueries
- using table expressions
- using set operators
- using Window ranking, offset & aggregate functions
- pivoting & grouping sets
- querying SQL Server metadata
- programming with T-SQL.

## *Prerequisites:*

Students must have a working knowledge of relational databases and the Microsoft Windows operating system & its core functionality, as well as a basic understanding of virtualization technology.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH10774**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, May 13, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# CASCADING STYLE SHEETS

## ***Brief Course Description:***



This course will introduce the concepts, techniques, properties, and values of CSS in a sequence that reflects a typical "building up" of design rules. It starts with colors, which is the easiest part of CSS. Students will next learn how to control typography using text and font properties. Students will then explore the layout-oriented styles of CSS, including margins, padding, and absolute and relative positioning. Topics covered include:

- controlling color and typography
- designing with the cascade
- designing content sections
- controlling layout with positioning
- enhancing an existing design
- creating alternate style sheets.

***Prerequisites:*** WEB SITE DEVELOPMENT FOUNDATIONS

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$150.00
Lab Fees	\$47.00
<i>Cascading Style Sheets</i>	70.00
Estimated Costs for State Employee	\$267.00

**Course: CCSS**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1303	Starting Monday, June 3, 2013, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

# INFOPATH 2010 - CREATING INFOPATH FORMS

## *Brief Course Description:*



In this course, students will learn how to use InfoPath to gather and share information by creating and implementing XML-based forms. Topics covered include:

- creating InfoPath forms
- importing & exporting forms
- customizing form layouts
- managing views
- applying security to forms
- distributing forms
- managing controls
- working with a database.

## *Prerequisites:*

Students should have proficiency in Microsoft Office products, concentrating in forms development and experience working in a tagged environment (such as HTML or Frame Maker with SGML).

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

## **Course: CNHINP10**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1302	Starting Wednesday, April 24, 2013, for 1 day	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# INFOPATH DESIGNER 2010 WITH SHAREPOINT

## *Brief Course Description:*



Students will learn how to use InfoPath to gather and share information by creating and implementing XML-based forms. Topics covered include:

- creating InfoPath forms
- customizing form layout
- implementing functions & rules
- managing views
- distributing forms
- SharePoint list forms
- using data in forms.

**Prerequisites:** Basic familiarity with SharePoint and InfoPath

## **Materials & Approximate Course Cost:**

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

## **Course: CNHIPDSP**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Thursday, May 9, 2013, for 1 day	8:00 AM – 4:30 PM  Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS  SYSTEMS IT

## PUBLISHER 2010: LEVEL 1

### *Brief Course Description:*



This course teaches the core features and functions of Publisher 2010. Topics covered include:

- basic publications
- multi-page publications
- working with text
- tables
- layout and design techniques
- finalizing documents.

**Prerequisites:** INTRODUCTION TO WINDOWS

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Publisher 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CPUB101**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1305	Starting Wednesday, May 15, 2013, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

## **PUBLISHER 2010: LEVEL 2**

### ***Brief Course Description:***



This course builds on the skills and concepts taught in Publisher 2010 Basic. Topics covered include:

- basic design options
- typography
- long publications
- mail merge and catalog merge
- interactive forms
- Web site publishing.

***Prerequisites:*** PUBLISHER 2010: LEVEL 1

### ***Materials & Approximate Course Cost:***

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Publisher 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CPUB102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1304	Starting Thursday, May 16, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



# WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

## *Brief Course Description:*



In this course, students will use HTML5 to create and design web pages. Topics covered include:

- creating a basic web page
- structuring content
- applying styles using CSS
- working with tables
- navigating a website.

**Prerequisites:** None

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$355.00
Estimated Costs for State Employee	\$355.00

**Course:** CNHCSS31

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Monday, May 20, 2013, for 1 day	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT



# WEB DESIGN WITH HTML5 AND CSS3: LEVEL 2

## *Brief Course Description:*



In this course, students will use HTML5 to create advanced web pages and test their validity. Topics covered include:

- creating web page layouts
- managing CSS
- testing a website
- creating advanced navigation
- incorporating advanced navigation
- incorporating metacontent & multimedia
- creating basic forms.

**Prerequisites:** WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$355.00
Estimated Costs for State Employee	\$355.00

**Course: CNHCSS32**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Thursday, May 30, 2013, for 1 day	8:00 AM - 4:30 PM  Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# ITIL AWARENESS

## *Brief Course Description:*



This course is ideal for those who require a basic understanding of the ITIL best practice in a time-efficient manner. It introduces the basic concepts of ITIL, with a focus on the Service Lifecycle approach to managing the design and delivery of IT services to the business. Topics covered include:

- service strategy
- service design
- service transition
- service operations
- continual service improvement.

***Prerequisites:*** None

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$675.00
Estimated Costs for State Employee	\$675.00

**Course: CITILA**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1301	Starting Monday, April 15, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS
			PROTECH



# CREATING IOS 5 APPLICATIONS

## *Brief Course Description:*



This course provides a complete introduction to iPhone and iPad development, emphasizing the newest technologies and best practices for IOS 5. Topics covered include:

- Hello iPhone
- Objective-C
- productivity application architecture
- developing views & view controllers
- drawing custom views
- loading & saving data
- core data
- designing custom controls
- the last mile.

**Prerequisites:** None

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,635.00
Estimated Costs for State Employee	\$2,635.00

**Course: CNHIOS5**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, June 3, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
		1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ADMINISTERING SYSTEM CENTER 2012 CONFIGURATION MANAGER

## *Brief Course Description:*



Students will gain the knowledge and skills to configure and manage a System Center 2012 Configuration Manager site. Topics covered include:

- overview of System Center 2012 Configuration Manager
- discovering & organizing resources
- managing the Configuration Manager Client
- managing inventory & software metering
- querying & reporting data
- managing software deployments by using packages & programs
- creating & deploying applications
- managing application development
- deploying & managing software updates
- implementing EndPoint Protection
- managing compliance settings & mobile devices
- configuring Wake On LAN.

## *Prerequisites:*

System administrator-level working knowledge of networking fundamentals, AD principles & management, Windows Server management, Windows client fundamentals, SQL Server 2008, basic public key infrastructure concept

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH10747**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, April 15, 2013, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1305	Starting Monday, June 3, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# CONFIGURING & TROUBLESHOOTING A WINDOWS SERVER 2008 NETWORK

## *Brief Course Description:*



Students will learn to implement and configure secure network access and implement fault-tolerant storage technologies. Topics covered include:

- installing & configuring servers
- configuring & troubleshooting DNS
- configuring & managing WINS
- configuring & troubleshooting DHCP
- configuring & troubleshooting IPv6 TCP/IP
- configuring & troubleshooting routing & remote access
- installing, configuring & troubleshooting the network policy server role service
- configuring network access protection
- configuring IPsec
- monitoring & troubleshooting IPsec
- configuring & managing distributed file system
- more.

## *Prerequisites:*

Students should be familiar with Active Directory knowledge & concepts.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH6421**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Monday, June 24, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

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# DEPLOYING SYSTEM CENTER 2012 CONFIGURATION MANAGER

## *Brief Course Description:*



Students will learn how to plan and deploy a System Center 2012 Configuration Manager hierarchy. Topics covered include:

- overview of System Center 2012 Configuration Manager
- planning & deploying a single site environment
- planning & configuring role-based administration
- planning & deploying a multiple-site hierarchy
- monitoring & trouble-shooting data replication
- planning & completing System Center 2012 Configuration Manager client development
- maintaining & monitoring System Center 2012 Configuration Manager
- migrating from System Center Configuration Manager 2007 to System Center 2012 Configuration Manager

## *Prerequisites:*

CONFIGURING, MANAGING, MAINTAINING SERVER 2008 SERVERS  
SERVER 2008 NETWORK INFRASTR. & APPL. PLATFORM FUNDAMENTALS  
ADMINISTERING SYSTEM CENTER 2012 CONFIGURATION MANAGER  
PLANNING, DEPLOYING, & MANAGING SYSTEM CENTER CONFIG. MGR.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

**Course: CNH10748**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, May 6, 2013, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## NETWORK+ (EXAM N10-005)

### *Brief Course Description:*



This course prepares students for the CompTIA Network+ Exam N10-005 and builds on your existing user-level knowledge & experience with personal computer operating systems & networks to present the fundamental skills & concepts that you will need to use on the job. Topics covered include:

- network theory
- network communications methods
- network media & hardware
- network implementations
- networking models
- TCP/IP addressing & data delivery
- TCP/IP services
- LAN infrastructure
- WAN infrastructure
- remote networking
- system security
- network security
- network security threats & attacks
- network management
- network troubleshooting. network management
- network troubleshooting

**Prerequisites:** It is recommended that students have CompTIA A+ certification, or the equivalent skills & knowledge, but it is not required.

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$300.00
Lab Fees	\$125.00
Network+ (EXAM N10-005)	70.00
Estimated Costs for State Employee	\$495.00

### **Course: CNET+11**

#### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1302	Starting Monday, April 8, 2013, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS	Russell Walker

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# SERVER 2008 NETWORK INFRASTRUCTURE & APPLICATION PLATFORM FUNDAMENTALS

## *Brief Course Description:*



Topics covered include:

- fundamentals of network infrastructure
- IT professionals in the Enterprise
- TCP/IPv4 fundamentals
- communication technologies
- creating IPv4 address spaces
- IPv6 fundamentals
- fundamentals of administering Server 2008
- security fundamentals
- fundamentals of securing network communication
- Windows firewall & caching
- remote access
- routing fundamentals
- network load balancing
- configuring print resources & printing pools
- server virtualization overview.

## *Prerequisites:*

Server+ Certification  
 Network+ Certification  
 A+ Certification

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH6420**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Monday, April 1, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1306	Starting Monday, June 3, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ADOBE ACROBAT 10.0: LEVEL 1

## *Brief Course Description:*



In this course, students will use Adobe Acrobat 10 to create and manage PDF documents. Topics covered include:

- accessing PDF documents
- creating PDF documents
- navigating to a specific content in a PDF document
- updating PDF documents
- working with multiple PDF documents
- reviewing PDF documents
- validating PDF documents
- converting PDF documents.

***Prerequisites:*** Basic experience with computers and common Microsoft applications, such as word processing, spreadsheet, and Web browser applications.

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

**Course: CNHADAC101**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1304	Starting Tuesday, May 21, 2013, for 1 day	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## **ADOBE ACROBAT 10.0: LEVEL 2**

### ***Brief Course Description:***



In this course, students will use advanced Acrobat 10 to convert documents to PDF files, enhance and customize PDF documents for interactive use online, and prepare them for printing. Topics covered include:

- creating PDFs from technical documents
- enhancing PDF documents
- creating interactive PDF forms in Adobe LifeCycle Designer
- preparing PDF files for commercial printing
- finalizing PDF files for commercial printing.

***Prerequisites:*** ADOBE ACROBAT 10.0: LEVEL 1

### ***Materials & Approximate Course Cost:***

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

**Course: CNHADAC102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1304	Starting Wednesday, June 19, 2013, for 1 day	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# POWERPOINT 2010: LEVEL 1

## ***Brief Course Description:***



This course covers the basic functions of PowerPoint 2010. Topics covered include:

- the PowerPoint window
- new presentations
- formatting slides
- drawing objects
- graphics
- tables & charts
- modifying presentations
- proofing & delivering presentations.

***Prerequisites:*** INTRODUCTION TO WINDOWS

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CPP101**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Friday, May 17, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108    3771 Eastwood Dr., Jackson, MS

## POWERPOINT 2010: LEVEL 2

### *Brief Course Description:*



Topics covered include:

- custom presentation options
- graphic & multimedia content
- customizing SmartArt graphics & tables
- action buttons & custom slide shows
- distributing a presentation
- integrating Microsoft Office files.

**Prerequisites:** POWERPOINT 2010: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>PowerPoint 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CPP102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Wednesday, June 5, 2013, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Anne Butler

# INSTALLING & CONFIGURING WINDOWS 7 CLIENT

## *Brief Course Description:*



This course is intended for IT professionals who are interested in expanding their knowledge base & technical skills about Windows 7 client. Topics covered include:

- installing, upgrading & migrating to Windows 7
- configuring disks & device drivers
- configuring file access & printers on Windows 7 client computers
- configuring network connectivity
- configuring wireless network connections
- securing Windows 7 desktops
- optimizing & maintaining Windows 7 client computers
- configuring mobile computing & remote access in Windows 7.

## *Prerequisites:*

Students should be familiar with Windows operating systems and work in user support, desktop configuration, & desktop troubleshooting.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

## **Course: CNH6292**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Wednesday, May 8, 2013, for 3 days	Wednesday, Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# PLANNING & MANAGING WINDOWS 7 DESKTOP DEVELOPMENT

## *Brief Course Description:*



Topics covered include:

- preparing to deploy Windows 7 business desktops
- assessing application compatibility in Windows 7
- evaluating Windows 7 deployment methods
- designing standard Windows 7 images
- deploying Windows 7 by using WAIK
- deploying Windows 7 by using Windows Deployment Services
- deploying Windows 7 by using Life Touch Installation
- deploying Windows 7 by using Zero Touch Installation
- migrating user state by using WET and USMT 4.0
- designing, configuring, & managing the client environment
- planning & deploying applications & updates to Windows 7 clients
- planning & deploying Windows 7 by using LTI.

## *Prerequisites:*

Students should be support technicians or currently in deployment roles & are looking to take the next step in their careers or enhancing their skills in the areas of planning & deploying Windows 7 desktops.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH6294**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Monday, April 15, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
1305	Starting Monday, June 17, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT

# TROUBLESHOOTING & SUPPORTING WINDOWS 7 IN THE ENTERPRISE

## *Brief Course Description:*



This course teaches students with experience in Windows XP and Vista in a Tier 2 support environment how to support the operating system and solve technical troubleshooting problems in a Windows 7 and Windows Server 2008 R2 networking environment. Topics covered include:

- using Group Policy to centralize configuration
- resolving startup issues, issues for hardware devices & device drivers, network connectivity issues, remote connectivity issues, issues with logon & resource access, security issues, operating system & applications issues, & performance-related issues
- implementing a troubleshooting methodology.

## *Prerequisites:*

INSTALLING & CONFIGURING WINDOWS 7 CLIENT  
SERVER 2008 NETWORK INFRAST. & APPL. PLATFORM FUNDAMENTALS

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$1,270.00
Estimated Costs for State Employee	\$1,270.00

## **Course: CNH6293**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Wednesday, April 10, 2013, for 3 days	Wednesday, Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1305	Starting Wednesday, June 12, 2013, for 3 days	Wednesday, Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ORACLE DATABASE 11G: ADMINISTRATION I

## *Brief Course Description:*



This course provides students with the skills necessary for day-to-day administration of an Oracle database. Topics covered include:

- configuring server for installation
- Enterprise Edition installation
- upgrade, deinstallation, & patching
- manually starting & stopping database services
- exploring Oracle database architecture
- creating an Oracle database
- enabling transparent data encryption
- managing database storage structures
- managing undo data
- network environment
- security
- moving data
- database maintenance & performance monitoring
- managing concurrency & locks
- backup and recovery concepts & configuration.

## *Prerequisites:*

The primary audiences for this course are: database administrators, Web server administrators, system administrators, implementation specialists, data center support engineers, senior application designers & developers.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## Course: COR11DBA1

### Section Information:

Section:	Date & Time Info:			Location:		Instructor:
1303	Starting Monday, April 22, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1304	Starting Monday, June 10, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ORACLE DATABASE 11G: ADMINISTRATION II

## *Brief Course Description:*



This course takes administrators beyond a basic understanding of their duties and provides advanced skills needed to effectively administer an Oracle database installation. Topics covered include:

- managing memory
- managing storage & The Segment Advisor
- globalization
- diagnosing database problems
- recovery concepts
- Oracle Flashback technology
- Flashback database & Flashback data archive
- automating tasks with the Scheduler
- managing database performance
- instance recovery
- configuring RMAN
- backup with RMAN
- RMAN management with EM
- user-managed recovery operations
- using the RMAN recovery catalog
- transporting TableSpaces.

**Prerequisites:** ORACLE DATABASE 11G ADMINISTRATION I

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: COR11DBA2**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, May 20, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
		1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

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# ORACLE DATABASE 11G: PL/SQL FUNDAMENTALS

## *Brief Course Description:*



This course provides an introduction to the PL/SQL database programming language.

Topics covered include:

- choosing an SQL & PL/SQL interface
- language features
- declare clause
- begin clause
- exception clause
- explicit cursors
- advanced programming declared
- subprograms
- database program units
- creating & maintaining stored procedures & functions
- creating & maintaining packages
- advanced cursor techniques
- using system-supplied packages
- relating database triggers
- maintaining database triggers
- implementing system even triggers

**Prerequisites:** ORACLE DATABASE 11G: SQL FUNDAMENTALS

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CO11PLSQL1**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1303	Starting Monday, June 24, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# ORACLE DATABASE 11G: SQL FUNDAMENTALS

## *Brief Course Description:*



Topics covered include:

- relational databases & SQL
- choosing an SQL & PL/SQL interface
- building a select statement
- restricting data with the Where Clause
- using Set Operators
- summary functions
- using sub-queries
- aggregating data within groups
- build simple SQL Plus reports
- use data definition language to create & manage tables
- SQL 99 join techniques
- enhancing groups with rollup & cube
- using Case Expression SQL functions
- SQL functions numeric
- SQL functions
- database objects
- data integrity using constraints
- managing constraint definitions
- advanced SQL Plus reports.

## *Prerequisites:*

This course is intended for application developers and database administrators.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: COR11SQL1**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, June 3, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, 1855 Lakeland Dr., Systems IT Jackson, MS

# INFORMATION TECHNOLOGY PLANNING, INTRODUCTION

## *Brief Course Description:*



Strategic planning is used to guide the State's technology investments. This course will give Planning and Policy Coordinators an overview of why strategic planning is needed to guide the State's technology investments. Topics covered include:

- why plan?
- State of Mississippi Information Technology Planning Guide
- establishing an IT planning team
- reviewing strategic information
- identifying opportunities for improvement
- establishing priorities for projects
- cost benefit analysis
- identifying individual agency IT projects
- documenting the business need
- identifying potential savings
- the ITS on-line planning system.

**Prerequisites:** None

## **Materials & Approximate Course Cost:**

Tuition for state employees	\$25.00
Estimated Costs for State Employee	\$25.00

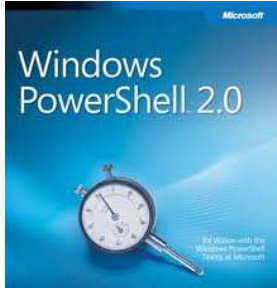
**Course: CPLAN1**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Thursday, June 20, 2013, for 1 day	9:00 AM - 11:00 AM Classroom 108 3771 Eastwood Dr., Jackson, MS	Debra Brown & Kevin Gray

# AUTOMATING ADMINISTRATION WITH WINDOWS POWERSHELL 2.0

## *Brief Course Description:*



This course provides knowledge and skills to utilize Windows PowerShell for administering and automating administration of Windows based servers. Topics covered include:

- core Windows PowerShell Cmdlets
- understanding & using the formatting system
- Windows management instrumentation
- automating Active Directory administration
- Windows PowerShell scripts
- background Jobs & remote administration
- intermediate scripting
- error handling, debugging, & modularization
- automating Windows Server 2008 R2 administration
- advanced Windows PowerShell tips & tricks
- practical administrative automation.

## *Prerequisites:*

Experience with Windows networking technologies & implementation  
Windows Server administration, maintenance, & troubleshooting  
Active Directory & Windows Server 2008 Web application server technologies & implementation.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH10325**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Monday, June 17, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1304	Starting Monday, April 1, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

***Brief Course Description:***



- architecture & data access technologies
- building entity data models
- querying entity data
- creating, updating, & deleting entity data
- handling multi-user scenarios by using Object Services
- building optimized solutions by using Object Services
- customizing entities & building custom entity classes
- building an N-Tier solution by using the entity framework
- building occasionally connected solutions
- querying data by using WCF data services
- updating data by using WCF data services
- using ADO.NET
- using LINQ to SQL.

This course is intended for professional .NET software developers who use Visual Studio in a team-based development environment. They should have some experience implementing data access and data binding.

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

### Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1301	Starting Monday, May 13, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# SQL QUERYING: LEVEL 1 (4th Ed.)

***Brief Course Description:***



This course will teach students how to compose SQL queries to retrieve information from the database. Topics covered include:

- executing a simple query
- performing a conditional search
- working with functions
- organizing data
- retrieving data from multiple tables
- presenting query results.

***Prerequisites:***

Students should be familiar with their computer's operating system and basic operation.

**Materials & Approximate Course Cost:**

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Fundamentals of SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

**Course: CSQL41**

### Section Information:

Section:	Date & Time Info:		Location:		Instructor:
1306	Starting Monday, May 6, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Burrell Brown

## SQL QUERYING: LEVEL 2 (4th Ed.)

### *Brief Course Description:*



In this course, students will create advanced SQL queries and manipulate and index tables. Topics covered include:

- advanced querying using subqueries
- manipulating table data
- manipulating the table structure
- working with views
- indexing data.

**Prerequisites:** SQL QUERYING: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Advanced SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

**Course: CSQL42**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1306	Starting Tuesday, May 7, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Burrell Brown

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# WEB DEVELOPMENT WITH VISUAL STUDIO 2010, INTRODUCTION

## *Brief Course Description:*



This course provides knowledge and skills for developing Web applications by using Microsoft Visual Studio 2010. Topics covered include:

- exploring ASP.NET Web applications in Visual Studio 2010
- creating Web applications by using Visual Studio 2010 & .NET-based languages
- creating an ASP.NET Web form
- adding functionality to an ASP.NET Web form
- implementing Master Pages & user controls
- validating user input
- troubleshooting ASP.NET Web applications
- managing data in an ASP.NET 4.0 Web application
- managing data access tasks by using LINQ
- managing data by using ASP.NET dynamic data
- creating an ASP.NET Ajax-enabled Web forms application
- more.

## *Prerequisites:*

Students must have at least 1 month's experience with .NET technologies, knowledge of HTML or DHTML, and programming experience using Visual Basic .NET or Visual C# .NET.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

## **Course: CNH10267**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, April 8, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1305	Starting Monday, June 10, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

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# CRYSTAL REPORTS 11: LEVEL 1

## *Brief Course Description:*



In this course, students will build basic list and group reports that work with almost any database. Topics covered include:

- creating a report
- displaying specific report data
- grouping report data
- building formulas
- formatting reports
- enhancing reports
- creating pie charts
- distributing data.

## *Prerequisites:*

Students should be familiar with the basic functions of their computer's operating system and have a basic understanding of database concepts.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$675.00
Estimated Costs for State Employee	\$675.00

## **Course: CCR111**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1303	Starting Wednesday, May 15, 2013, for 2 days	Wednesday & Thursday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## CRYSTAL REPORTS 11: LEVEL 2

### *Brief Course Description:*



In this course, students will learn how to create more sophisticated reports, including subreports and cross-tabs, and how to increase the speed and efficiency of their reports by using SQL queries. Topics covered include:

- creating running totals
- building cross-tabs in reports
- adding subreports
- creating drill-downs
- enhancing report processing by writing SQL statements
- charting data
- reporting on Excel data with Crystal Reports
- working with prompts
- enhancing report functionality.

***Prerequisites:*** CRYSTAL REPORTS 11: LEVEL 1

### ***Materials & Approximate Course Cost:***

Tuition for state employees	\$675.00
Estimated Costs for State Employee	\$675.00

**Course: CCR111**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>		<b>Location:</b>		<b>Instructor:</b>
1303	Starting Wednesday, May 29, 2013, for 2 days	Wednesday & Thursday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# MICROSOFT PROJECT 2010: LEVEL 1

## ***Brief Course Description:***



This course teaches the basic commands and features of Project 2010. Students will learn how to create and modify task lists, establish a project schedule, create calendars, assign resources to tasks, track costs, and work with different views and tables. Students will also apply filters and groups, sort task and resource data, and learn how to resolve resource conflicts. Topics covered include:

- project management concepts
- tasks
- resource management
- views & tables
- filters, groups, & sorting
- finalizing the task plan.

***Prerequisites:*** INTRODUCTION TO WINDOWS

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CMSPJ101**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Monday, April 15, 2013, for 1 day	8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS
Charlotte Robinson			

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## MICROSOFT PROJECT 2010: LEVEL 2

### *Brief Course Description:*



This course builds on the basic concepts & skills. Students will learn how to work with templates, create baseline plans monitor & update projects, analyze project statistics, handle delays & conflicts, create reports, consolidate project files, share resources, and customize Project. Students will also learn how to communicate project information by using Project Server 2010 and how to integrate Project data with other Office applications. Topics covered include:

- using templates & importing data
- managing a project
- analyzing & adjusting the plan
- working with reports
- managing multiple projects
- exchanging project information.

**Prerequisites:** MICROSOFT PROJECT 2010: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CMSPJ102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Tuesday, April 16, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

## PROJECT MANAGEMENT: PART II

### *Brief Course Description:*



Topics covered include:

- quality management
- quality assurance & control
- risk identification & management
- risk analysis, response, & control
- organizational planning
- staff acquisition & team building
- planning & distributing information
- project performance & conclusion.

**Prerequisites:** PROJECT MANAGEMENT: PART I

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project Management: Intermediate</i>	35.00
Estimated Costs for State Employee	\$160.00

**Course: CPM2**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1302	Starting Wednesday, April 17, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Monte Luehlhing

## PROJECT MANAGEMENT: PART III

### *Brief Course Description:*



This course is designed for managers, supervisors, or team leaders who need to learn about contracts, procurement, solicitation, integration, and the project management process. Topics covered include:

- procurement planning
- planning, soliciting, & selecting
- contract administration & closeout
- project integration & plan development
- implementing plans & controlling change
- the project management process
- execution, control, & project closeout.

**Prerequisites:** PROJECT MANAGEMENT: PART II

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Project Management: Advanced</i>	35.00
Estimated Costs for State Employee	\$160.00

**Course: CPM3**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1302	Starting Wednesday, May 8, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Monte Luehlfling



# INTRODUCTION TO SECURE SOCKETS LAYER

## *Brief Course Description:*



This course is an introduction to cryptography, with a focus on the understanding of how SSL/TLS enable secure connections in modern protocols. The course starts out with a general overview of cryptographic functions and builds on this toward examples of specific algorithms and specific applications. Topics covered include:

- concepts of cryptography
- encryption functions
- encryption algorithms
- encryption in applications & protocols
- public key infrastructure
- SSL/TLS.

## *Prerequisites:*

Students should have a basic operational knowledge of computers and some familiarity with networking.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,175.00
Estimated Costs for State Employee	\$2,175.00

## **Course: CSECSOC**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1301	Starting Monday, May 6, 2013, for 1 week	Monday - Friday 8:30 AM – 4:30 PM	Classroom 107 3771 Eastwood Dr., Jackson, MS

# CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL

## *Brief Course Description:*



This course provides a comprehensive prospectus based upon the core principle concepts of security. The curriculum discusses the 10 core Common Body of Knowledge (CBK) subject areas that are fundamental to the understanding of security in a context. This intense 5-day class not only provides an excellent foundation of security, but it prepares CIOs, managers, and engineers for their CISSP certification exam.

**Prerequisites:** SECURITY+ (EXAM SYO-301)

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,875.00
Estimated Costs for State Employee	\$2,875.00

**Course: CCISSP**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Monday, May 20, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# CYBER SECURITY COMPLIANCE MOBILITY

## *Brief Course Description:*



This course provides in-depth cyber security awareness training on basic to advanced topics. Topics covered include:

- current cyber threats
- use of electronic media
- threats to data/information
- ethics standards for lawyers - protecting client information
- encryption
- secure email
- using public wi-fi/hotspots securely
- surfing Internet securely/anonymously
- secure wipe/delete
- backup
- secure document
- remote access.

Upon class completion, students will receive a certificate that confirms their cyber security awareness training and satisfies the federal government standard.

**Prerequisites:** None

## **Materials & Approximate Course Cost:**

Tuition for state employees	\$1,275.00
Estimated Costs for State Employee	\$1,275.00

**Course: CCSECCM**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1301	Starting Monday, May 13, 2013, for 2 days	Monday & Tuesday 8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr., Jackson, MS GLOBAL KNOWLEDGE

# EC COUNCIL DISASTER RECOVERY

## *Brief Course Description:*



Topics covered include:

- introduction to disaster recovery & business continuity
- nature & causes of disasters
- laws & acts
- business continuity management
- disaster recovery planning process
- risk management
- facility protection
- data recovery
- system recovery
- backup & recovery
- centralized & decentralized system recovery
- system recovery
- Linux, Mac, & Novell network data recovery tools
- incident response
- role of public services in disaster
- organizations providing services during disasters
- organizations providing disaster recovery solutions
- case studies.

***Prerequisites:*** None

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$2,780.00
Estimated Costs for State Employee	\$2,780.00

**Course: CNHDISREC**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Monday, May 13, 2013, for 1 week	Monday - Friday 8:00 AM – 4:30 PM	Suite R-101, Systems IT
		1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# SECURITY+ (EXAM SYO-301)

## ***Brief Course Description:***



This is the primary course you will need to take to prepare for the CompTIA Security+ Certification Exam SYO-301 and if your job responsibilities include securing network services, devices, and traffic. Topics covered include:

- security fundamentals
- security threats & vulnerabilities
- network security
- managing application, data & host security
- access control, authentication, & account management
- managing certificates
- compliance & operational security
- risk management managing security incidents
- business continuity & disaster recovery planning.

## ***Prerequisites:***

Students should have basic Windows skills and a fundamental understanding of computer and networking concepts.

## ***Materials & Approximate Course Cost:***

Tuition for state employees	\$300.00
Lab Fees	\$125.00
<i>SECURITY+ (EXAM SYO-301)</i>	70.00
Estimated Costs for State Employee	\$495.00

## **Course: CSEC+**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1302	Starting Monday, June 10, 2013, for 1 week	Monday - Friday 8:30 AM – 4:30 PM	Classroom 108 3771 Eastwood Dr., Jackson, MS

# CONFIGURING & MANAGING MICROSOFT SHAREPOINT 2010

## *Brief Course Description:*



This course teaches students how to install, configure, & administer SharePoint and also manage and monitor sites and users by using SharePoint 2010. Topics covered include:

- creating a SharePoint 2010 Intranet
- administering & automating SharePoint
- configuring content management
- configuring authentication
- securing content
- managing SharePoint customizations
- configuring & securing SharePoint services & applications
- managing SharePoint services & applications
- configuring user profiles & social networking
- administering SharePoint search
- installing & upgrading to SharePoint 2010
- implementing business continuity.

## *Prerequisites:*

Students should have experience administering Active Directory, network infrastructure, and SQL Server, as well as general security & authentication practices.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$2,115.00
Estimated Costs for State Employee	\$2,115.00

**Course: CNH10174**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1305	Starting Monday, June 3, 2013, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

## *Brief Course Description:*



In this course, students will use Microsoft Office SharePoint Designer 2010 to create and modify a SharePoint site. Topics covered include:

- getting started with the SharePoint Designer environment
- creating a subsite
- adding content to the site
- formatting a site with cascading style sheets
- linking Web pages
- adding SharePoint components to the site
- automating business processes with workflows.

## *Prerequisites:*

MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1  
MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2  
WEB DEVELOPMENT WITH CASCADING STYLE SHEETS

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

## **Course: CNHSPD101**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Monday, May 13, 2013, for 1 day	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 2

## *Brief Course Description:*



In this course, students will extend a SharePoint site by including serverside controls and administer a SharePoint site. Topics covered include:

- working with ASP.NET forms
- implementing custom content types
- integrating SharePoint sites with data sources
- manipulating external data sources
- implementing advanced data integration using SharePoint Designer 2010
- creating workflows
- administering a SharePoint site using SharePoint Designer 2010.

**Prerequisites:** MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$295.00
Estimated Costs for State Employee	\$295.00

**Course: CNHSPD102**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Wednesday, May 22, 2013, for 1 day	8:00 AM – 4:30 PM Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS SYSTEMS IT

# MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

## *Brief Course Description:*



Topics covered include:

- SharePoint introduction
- working with lists
- working with libraries
- communicating with team members
- working remotely with SharePoint content
- customizing your SharePoint environment
- creating a team site
- performing basic site administration.

## *Prerequisites:*

This course is intended for anyone that works with SharePoint team sites, libraries, lists, and items.

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$550.00
Estimated Costs for State Employee	\$550.00

## **Course: CNHSPF101**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Tuesday, April 30, 2013, for 2 days	Tuesday & Wednesday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2

## *Brief Course Description:*



In this course, students will manage site collections and site components as a site collection administrator and as a site administrator. Topics covered include:

- branding a site collection
- managing lists
- managing libraries
- managing form libraries
- managing content structures
- managing workflows
- working with indexing & searching
- working offline using SharePoint Workspace 2010
- managing SharePoint applications using Central Administration
- managing user access
- managing site security
- managing site usage
- managing site maintenance.

**Prerequisites:** MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$550.00
Estimated Costs for State Employee	\$550.00

**Course: CNHSPF102**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>			<b>Location:</b>		<b>Instructor:</b>
1304	Starting Thursday, May 2, 2013, for 2 days	Thursday & Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# EXCEL 2010: LEVEL 1

## *Brief Course Description:*



This course teaches the basic functions and features of Excel 2010. After an introduction to spreadsheet terminology and Excel's window components, students will learn how to use the Help system and navigate worksheets and workbooks. Topics covered include:

- getting started
- entering and editing data
- modifying a worksheet
- functions
- formatting
- printing
- charts
- managing large workbooks.

**Prerequisites:** INTRODUCTION TO WINDOWS

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CEX101**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1306	Starting Wednesday, May 1, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

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## EXCEL 2010: LEVEL 2

### *Brief Course Description:*



Topics covered include:

- using multiple worksheets & workbooks
- advanced formatting
- outlining & subtotals
- cell & range names
- tables
- Web & sharing features
- advanced charting
- documenting & auditing
- templates & settings.

**Prerequisites:** EXCEL 2010: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Intermediate</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CEX102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1305	Starting Wednesday, April 24, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 107 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson
1306	Starting Friday, June 14, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 107 3771 Eastwood Dr., Jackson, MS	Anne Butler

## EXCEL 2010: LEVEL 3

### *Brief Course Description:*



Topics covered include:

- advanced functions
- lookups & data tables
- advanced data management
- PivotTables & PivotCharts
- exporting & importing
- analytical tools
- macros & custom functions
- unconditional formatting & SmartArt graphics.

**Prerequisites:** EXCEL 2010: LEVEL 2

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Excel 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CEX103**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1304	Starting Tuesday, June 25, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson

# WORD 2010: LEVEL 1

## *Brief Course Description:*



This course covers the basic features & functions of Word 2010. After an introduction to Word's window components, students will learn how to use the Help system and navigate documents. Topics covered include:

- getting started
- navigation and selection techniques
- editing text
- formatting text
- tables
- page layout
- proofing and printing documents
- graphics.

**Prerequisites:** INTRODUCTION TO WINDOWS

## *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CWD101**

## **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1306	Starting Monday, May 20, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

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## WORD 2010: LEVEL 2

### *Brief Course Description:*



Topics covered include:

- styles & outlines
- sections & columns
- formatting tables
- printing labels & envelopes
- templates & building blocks
- graphics
- managing document revisions
- Web features.

**Prerequisites:** WORD 2010: LEVEL 1

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Intermediate</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CWD102**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1305	Starting Monday, April 8, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Charlotte Robinson
1306	Starting Thursday, June 6, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108 3771 Eastwood Dr., Jackson, MS	Anne Butler

## WORD 2010: LEVEL 3

### *Brief Course Description:*



Topics covered include:

- using mail merge
- objects & backgrounds
- using macros
- working with forms
- customizing Word
- long documents
- XML Web features.

**Prerequisites:** WORD 2010: LEVEL 2

### *Materials & Approximate Course Cost:*

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Word 2010: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

**Course: CWD103**

### **Section Information:**

<b>Section:</b>	<b>Date &amp; Time Info:</b>	<b>Location:</b>	<b>Instructor:</b>
1303	Starting Wednesday, April 10, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlotte Robinson
1304	Starting Monday, June 24, 2013, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr., Jackson, MS Charlie Case



## Business Course List

Series Titles
401(k) Plans
Access 2000 MOS
Access 2002
Access 2003
Access 2003 to 2010 Upgrade
Access 2007
Access 2007 Advanced
Access 2010
ActionScript
ActionScript 2.0
Agile Project Management Strategy and Analysis
Basics of Business Math
Budgeting and Saving
Building Relationships
Business Ethics
Career Development (Videos)
Certified Business Analysis Professional (CBAP v2)
Coaching (Videos)
Communication (Videos)
Communication Fundamentals
Communication in the Workplace
Communicating in the World of Social Media
Communicating with Power
Computer Basics
Computing Concepts
Crystal Reports 8
Crystal Reports XI
Customer Service
Customer Service (Videos)
Dealing with Difficult People
Customer Service Fundamentals
Customer Service for Managers
Doing Business in China

Doing Business in India
Dreamweaver 8
Dreamweaver CS4
Dreamweaver MX
Dreamweaver MX 2004
E-Mailing Your Way to the Top
Estate Planning
Excel 2000 MOS
Excel 2000 MOS Expert
Excel 2002
Excel 2003
Excel 2003 to 2010 Upgrade
Excel 2007
Excel 2007 Advanced
Excel 2010
Excel 2010 MOS
Finance (Videos)
Flash 8
Flash CS4
Flash MX
Flash MX 2004
FrontPage 2000
Global Business (Videos)
Grammar
GroupWise 5.5
GroupWise 6.5
Home Business
Innovation in the Workplace
Instructional Design
Internet Explorer 6
Internet Explorer 7
Internet Explorer 8
Interview Skills
Introduction to PCs
Investing Fundamentals
Leadership (Videos)
Leading Teams (Videos)
Lotus Notes 6.5
Lotus Notes 8.5
Lotus Notes R5
Management (Videos)

Management Fundamentals
Management Skills Introduction
Managing Change
Managing with an HR Perspective
Managing Within The Law (Videos)
Motivation
Motivation Methods and Strategies
Negotiating
Negotiation
Office 2000
Office 2003
Office 2007
Office 2010
Office XP
Outlook 2002
Outlook 2003
Outlook 2003 to 2010 Upgrade
Outlook 2007
Outlook 2010
Paint Shop Pro 5
PC Applications
Photoshop
Photoshop 7
Photoshop CS
Photoshop CS4
PowerPoint 2000 MOS
PowerPoint 2002
PowerPoint 2003
PowerPoint 2003 to 2010 Upgrade
PowerPoint 2007
PowerPoint 2010
Presentation Fundamentals
Problem Solving Through Productive Thinking
Project 2000 MOS
Project 2003
Project 2007
Project 2010
Project Management
Project Management from a People Perspective
Project Management Professional Certification 2005
Project Management Professional Certification 2009

Project Management Professional Certification 2011
QuickBooks
QuickBooks 2004
Retirement Planning
Sales and Marketing (Videos)
SAP R/3 Release 4.6
Sarbanes-Oxley Act
Self-Management (Videos)
Sexual Harassment
Sexual Harassment Awareness for Managers
Sexual Harassment in the Workplace
SharePoint 2003
SharePoint 2007
SharePoint 2010
Six Sigma (Videos)
Stress Management
Teams That Work
Time Management for Maximum Productivity
Time Management Fundamentals
Visio 2002
Visio 2007
Windows 2000 Basics – Client
Windows 7
Windows Vista
Windows XP Upgrade
Word 2000 MOS
Word 2000 MOS Expert
Word 2002
Word 2003
Word 2003 to 2010 Upgrade
Word 2007
Word 2010
Word 2010 MOS
Work and Life Balance (Videos)
Workplace Environment (Videos)
Works



## Technical Course List

Series Titles
AJAX
C
CGI/Perl
CICS/ESA
Cisco Related Series by MindLeaders BCMSN 642-811
Cisco Related Series by MindLeaders BCMSN 642-812
Cisco Related Series by MindLeaders BCRAN 642-821
Cisco Related Series by MindLeaders BSCI 642-801
Cisco Related Series by MindLeaders BSCI 642-901
Cisco Related Series by MindLeaders CCDA 640-863
Cisco Related Series by MindLeaders CCNA 640-801
Cisco Related Series by MindLeaders CCNA 640-802
Cisco Related Series by MindLeaders CIT 642-831
Cisco Related Series by MindLeaders ICND1 640-822
Cisco Related Series by MindLeaders ICND2 640-816
Cisco Related Series by MindLeaders ISCW 642-825
Cisco Related Series by MindLeaders ONT 642-845
Cisco Related Series by MindLeaders ROUTE 642-902
Cisco Related Series by MindLeaders SWITCH 642-813
Cisco Related Series by MindLeaders TSHOOT 642-832
Cisco ROUTE 642-902 Practice Exams
Cisco SWITCH 642-813 Practice Exams
Cisco TSHOOT 642-832 Practice Exams
CIW Foundations 1D0-510
CISSP Security Professional
CIW Security 1D0-470
Client/Server
CMS (Conversational Monitor System)
COBOL
COBOL (New)
COBOL (OS/VS)
ColdFusion MX
CompTIA A+ 2006 (220-601)

CompTIA A+ 2006 (220-602)
CompTIA A+ 2006 (220-603)
CompTIA A+ 2006 (220-604)
CompTIA A+ 2009 Essentials (220-701)
CompTIA A+ 2009 Practical Application (220-702)
CompTIA Network+ 2005 (N10-003)
CompTIA Network+ 2009 (N10-004)
CompTIA Security+ 2007 (SY0-101)
CompTIA Security+ 2008 (SY0-201)
CompTIA Security+ 2011 (SY0-301)
CompTIA Server+ 2005 (SK0-002)
Data Warehousing
DB2
DB2 Universal Database
Dynamic HTML
EASYTRIEVE
FOCUS
GUI Design
HTML5
IIS 6
Internet Marketing
ISPF
ITIL Version 2 Foundation Certificate EX0-100
ITIL Version 3 Foundation Certificate EX0-101
Java 1.2
Java 1.4 Programmer Certification 310-035
Java 2 5.0 Programmer Certification 310-055
Java 2 5.0 Programming
Java 2 Developer SCJD CX-310-252A/CX-310-027
Java 2 Enterprise Design
Java Web Services
JavaScript
Java SE 6 Programmer OCP 1Z0-851
JCL
Linux
Linux Red Hat Technician RHCT RH202
Micro Focus COBOL Workbench 4
Microsoft .NET 2.0 App Development MCTS 70-536
Microsoft .NET 2.0 Distributed Apps MCTS 70-529
Microsoft .NET 2.0 Web Development MCTS 70-528
Microsoft .NET 2.0 Windows Development MCTS 70-526

Microsoft .NET 3.5 ASP.NET Apps MCPD 70-564
Microsoft .NET 3.5 ASP.NET Apps MCTS 70-562
Microsoft .NET 3.5 Enterprise Apps MCPD 70-565
Microsoft .NET 3.5 Forms Development MCTS 70-505
Microsoft .NET 3.5 Windows Apps MCPD 70-563
Microsoft .NET 4.0 Development
Microsoft .NET Implementing Applications
Microsoft .NET Solution Architectures
Microsoft Exchange 2000 Server Administration
Microsoft Exchange Server 2003 Implement, Manage
Microsoft Exchange Server 2007 MCTS 70-236
Microsoft Exchange Server 2010 MCTS 70-662
Microsoft Exchange Server 5.5
Microsoft Lync Server 2010 Configuring MCTS 70-664
Project 2007 MCTS 70-632
Microsoft Project Server 2003
Microsoft SharePoint Server 2007 MCTS 70-542
Microsoft SharePoint Server 2007 MCTS 70-630
Microsoft SharePoint 2010 Configuring MCTS 70-667
SharePoint 2010 Application Development
Microsoft SQL Server 2000 Admin, Config, Install
Microsoft SQL Server 2000 Design, Implement
Microsoft SQL Server 2005 Admin MCITP 70-444
Microsoft SQL Server 2005 Data Access MCITP 70-442
Microsoft SQL Server 2005 Design MCITP 70-443
Microsoft SQL Server 2005 MCTS 70-431
Microsoft SQL Server 2005 Solutions MCITP 70-441
Microsoft SQL Server 2005 Upgrade MCITP 70-447
Microsoft SQL Server 2008 Maintenance MCTS 70-432
Microsoft SQL Server 2008 Database MCTS 70-433
Microsoft SQL Server 6.5 Admin, Config, Install
Microsoft SQL Server 7 Admin, Config, Install
MVS
Notes 5 Programming
Novell 560 CNE
Novell 570 CNE Advanced Administration
Object-Oriented Analysis and Design
OOP Using C++
Oracle
Oracle 10g Administration

Oracle 10g Database Administration II 1Z0-043
Oracle Database 11g Administration I (1Z0-052)
Oracle Database 11g Administration II (1Z0-053)
Oracle Database 11g SQL Fundamentals I (1Z0-051)
Oracle8
Oracle9i Database Fundamentals 1Z0-031
Oracle9i Database Fundamentals II 1Z0-032
Oracle9i Database Performance Tuning 1Z0-033
Oracle9i SQL 1Z0-007
PHP and MySQL
PowerBuilder 9 Advanced Development
QMF
Rational Unified Process
RDBMS Fundamentals
REXX Programming
RPG IV Programming
Running an Online Business
SAS 6
SAS 8
Solaris 8 System Administrator 310-011
Solaris 9 System Administrator 310-014/310-015
SQL
SQL for the Mainframe Environment
SQL for the Windows Environment
Sybase
TCP/IP
TSO/E
UML 2.0
UNIX Systems
Visual Basic .NET Web Applications
Visual Basic .NET Web Services
Visual Basic .NET Windows Applications
Visual Basic 2005
Visual Basic 6
Visual C#
Visual C# .NET Web Applications
Visual C# .NET XML Web Services
Visual InterDev 6
Visual Studio 2010
Visual Studio .NET Advanced Topics

Visual Studio .NET and ASP.NET
Visual Studio .NET Overview
Visual Studio .NET Programming with Visual C#
Vmware Certified Professional VCP-410: 1 Introducing vSphere 4
VSAM
Web Design and Graphics
Web Publishing and Design with HTML 4.01 and XHTML
WebSphere 5.0 Studio Application Developer & J2EE
WebSphere 7.0 with Rational Application Developer
Windows 2000 Active Directory Services
Windows 2000 Directory Design
Windows 2000 Network Administration
Windows 2000 Network Design
Windows 2000 Network Security Design
Windows 2000 Professional Admin, Config, Install
Windows 2000 Server Admin, Config, Install
Windows 2000 Server Basics
Windows 2000 Server Network Management
Windows 7 Configuration MCTS 70-680
Windows 7 Upgrade
Windows Server 2003
Windows Server 2003 Active Directory MCSE 70-294
Windows Server 2003 Administration MCSE 70-290
Windows Server 2003 Infrastructure MCSE 70-297
Windows Server 2003 Network Management MCSE 70-291
Windows Server 2003 Network Planning MCSE 70-293
Windows Server 2003 Security Admin MCP 70-299
Windows Server 2003 Security MCSE 70-298
Windows Server 2008 Active Directory MCTS 70-640
Windows Server 2008 Applications MCTS 70-643
Windows Server 2008 Enterprise Admin MCITP 70-647
Windows Server 2008 Networking MCTS 70-642
Windows Server 2008 Server Admin MCITP 70-646
Windows Server 2008 R2 Virtualization MCTS 70-659
Windows SharePoint Services 3.0 MCTS 70-541
Windows SharePoint Services 3.0 MCTS 70-631
Windows Vista & Office 2007 Desktops MCTS 70-624
Windows Vista Configuration MCTS 70-620
Windows Vista Enterprise Support MCITP 70-622
Windows Vista Upgrade

Windows XP Application Support MCDST 70-272
Windows XP Professional MCSE 70-270
Windows XP System Support MCDST 70-271
XEDIT
XML

## **Expanded Offering of On-Line Live Classes**

The past few years, ITS and Systems IT provided you with Mentored Learning, where a student sat in classes with pre-recorded instruction supplemented by a live Systems IT instructor to answer questions. The only limiting factor was that the local instructor, aka “the mentor,” had to be an expert on the material being delivered in order to mentor you. Finding a local “subject matter expert” in every technology application is virtually impossible.

We now have access to the best instructors from the 300+ Systems ITCenters® around the world to teach all the most popular courses locally in Jackson, Mississippi. For the student it means sitting in a live class where you are signed onto a computer, viewing and listening to a live instructor, asking questions when you desire in real time, and hearing discussions between students who could be in Alabama, North Dakota or Ireland. The student still receives the live instruction everyone wants. For your agency, it means saving the travel expense involved in sending employees to an expensive, faraway city for training. The agency maintains access to its valued employee in case of an emergency. This is a “win-win” situation!

Now, in addition to the traditional instructor-led classes offered through local Systems ITsubject matter experts (Richard, John and Chris), we are able to offer Cisco, Citrix, VMware, high-end Microsoft, Oracle, high-end .net, high-end security, and an abundance of soft skill instruction here in Mississippi through ON-LINE LIVE. Your classmates in these classes are people from around the country that are just like you, with challenges just like yours, doing jobs just like yours. By taking a class with these other people, you will benefit from their questions, participation, and real life experiences.

**The schedule of On-Line Live classes is listed on the following pages. PLEASE CALL SUSAN MCCLAIN AT (601) 432-8186 TO SCHEDULE AN ON-LINE LIVE CLASS.**

**ALL ON-LINE LIVE CLASSES BEGIN PROMPTLY AT 8:00 A.M.  
STUDENTS MUST ARRIVE BY 7:45 A.M. IN ORDER TO ALLOW CLASS TO BEGIN ON TIME.**

# ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT

Name	Delivery Method	Date/Time	Date/Time	ITS Price
<b>10135B Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 Service Pack 2</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10165A Updating Your Skills from Microsoft Exchange Server 2003 or Exchange Server 2007 to Exchange Server 2010</b>				
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10174B Configuring and Managing Microsoft SharePoint 2010</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10175A Microsoft SharePoint 2010, Application Development</b>				
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10215A Implementing and Managing Microsoft Server Virtualization</b>				
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>10231B Designing a Microsoft SharePoint 2010 Infrastructure</b>				
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>10232A Designing Applications for Microsoft SharePoint 2010</b>				
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
<b>10233B Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010</b>				
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>10262A Developing Windows Applications with Microsoft Visual Studio 2010 (CS and VB)</b>				
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>10263A Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010</b>				
	Live Online	4/8/2013 8:00	4/10/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>10264A Developing Web Applications with Microsoft Visual Studio 2010 (CS and VB)</b>	Live Online	4/29/2013 8:00	5/1/13 4:00 PM	\$2,115.00
	Live Online	5/29/2013 8:00	5/31/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/19/13 4:00 PM	\$2,115.00
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>10265A Developing Data Access Solutions with Microsoft Visual Studio 2010 (CS and VB)</b>				
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>10266A Programming in C# with Microsoft Visual Studio 2010</b>				
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10267A Introduction to Web Development with Microsoft Visual Studio 2010 (CS and VB)</b>				
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>10324A Implementing and Managing Microsoft Desktop Virtualization</b>	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
<b>10325A Automating Administration with Windows PowerShell 2.0</b>	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10533A Deploying, Configuring, and Administering Microsoft Lync Server 2010</b>	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10534A Planning and Designing a Microsoft Lync Server 2010 Solution</b>	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
<b>10550A Programming in Visual Basic with Microsoft Visual Studio 2010</b>	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10747A Administering System Center 2012 Configuration Manager</b>	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>10748A Deploying System Center 2012 Configuration Manager</b>	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/17/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/6/2013 8:00	5/8/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/17/2013 8:00	6/19/13 4:00 PM	\$1,270.00
<b>10750A Private Cloud Monitoring and Operations with System Center 2012</b>	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
<b>10751A Private Cloud Configuration and Deployment with System Center 2012</b>	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10774A Querying Microsoft SQL Server 2012</b>	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>10775A Administering Microsoft SQL Server 2012 Databases</b>	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>10776A Developing Microsoft SQL Server 2012 Databases</b>	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
<b>10777A Implementing a Data Warehouse with Microsoft SQL Server 2012</b>	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>10778A Implementing Data Models and Reports with Microsoft SQL Server 2012</b>				

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>20410A Installing and Configuring Windows Server 2012</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>20411 Administering Windows Server 2012</b>				
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>20412 Configuring Advanced Windows Server 2012 Services</b>				
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>20417A Upgrading Your Skills to MCSA Windows Server 2012</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>20687A Configuring Windows 8</b>				
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Live Online	5/8/2013 8:00	5/10/13 4:00 PM	\$1,270.00
<b>2778A Writing Queries Using Microsoft SQL Server 2008 Transact-SQL</b>				
	Live Online	4/10/2013 8:00	4/12/13 4:00 PM	\$1,270.00
	Live Online	4/24/2013 8:00	4/26/13 4:00 PM	\$1,270.00
	Live Online	5/8/2013 8:00	5/10/13 4:00 PM	\$1,270.00
	Live Online	5/22/2013 8:00	5/24/13 4:00 PM	\$1,270.00
	Live Online	6/5/2013 8:00	6/7/13 4:00 PM	\$1,270.00

# ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT

50027A Querying and Processing SQL Server Data Using Microsoft SQL Server	Live Online	6/17/2013 8:00	6/19/13 4:00 PM	\$850.00
	Live Online	4/8/2013 8:00	4/9/13 4:00 PM	\$850.00
	Live Online	5/6/2013 8:00	5/7/13 4:00 PM	\$850.00
	Live Online	6/3/2013 8:00	6/4/13 4:00 PM	\$850.00
50028E Installing and Configuring System Center Operations Manager 2007 R2	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
50273B Planning and Designing Microsoft Virtualization Solutions	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
50292C Administering and Maintaining Windows 7	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
50400A Designing, Optimizing, and Maintaining a Database Administrative Solution for Microsoft SQL Server 2008	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
50402B Implementing Forefront Unified Access Gateway 2010	Live Online	4/3/2013 8:00	4/5/13 4:00 PM	\$1,270.00
50413B Mastering Microsoft Project 2010	Live Online	4/10/2013 8:00	4/12/13 4:00 PM	\$1,270.00
	Live Online	5/6/2013 8:00	5/8/13 4:00 PM	\$1,270.00
	Live Online	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Live Online	6/17/2013 8:00	6/19/13 4:00 PM	\$1,270.00
50429B SharePoint 2010 Business Intelligence	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
50430B Administering Team Foundation Server 2010	Live Online	5/6/2013 8:00	5/8/13 4:00 PM	\$1,270.00
	Live Online	6/17/2013 8:00	6/19/13 4:00 PM	\$1,270.00
50470 Microsoft SharePoint Server 2010 for the Site Owner/Power User	Live Online	4/18/2013 8:00	4/19/13 4:00 PM	\$850.00
	Live Online	6/13/2013 8:00	6/14/13 4:00 PM	\$850.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>50547B Microsoft SharePoint 2010 Site Collection and Site Administration</b>	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
<b>50558A Microsoft Project Server 2010 Technical Boot Camp</b>	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
<b>6231B Maintaining a Microsoft SQL Server 2008 Database</b>	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>6232B Implementing a Microsoft SQL Server 2008 R2 Database</b>	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
<b>6234A Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services</b>	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/1/2013 8:00	4/3/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/1/2013 8:00	5/3/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
<b>6235A Implementing and Maintaining Microsoft SQL Server 2008 Integration Services</b>	Instructor/OLL	6/26/2013 8:00	6/28/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/24/2013 8:00	4/26/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/22/2013 8:00	5/24/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/17/2013 8:00	6/19/13 4:00 PM	\$1,270.00
<b>6236A Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services</b>				

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Instructor/OLL	4/3/2013 8:00	4/5/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/17/2013 8:00	4/19/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/29/2013 8:00	5/1/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/15/2013 8:00	5/17/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/10/2013 8:00	6/12/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/24/2013 8:00	6/26/13 4:00 PM	\$1,270.00
<b>6292A Installing and Configuring Windows 7 Client</b>				
	Instructor/OLL	4/1/2013 8:00	4/3/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/10/2013 8:00	4/12/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/15/2013 8:00	4/17/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/24/2013 8:00	4/26/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/29/2013 8:00	5/1/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/8/2013 8:00	5/10/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/13/2013 8:00	5/15/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/22/2013 8:00	5/24/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/3/2013 8:00	6/5/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/12/2013 8:00	6/14/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/17/2013 8:00	6/19/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/26/2013 8:00	6/28/13 4:00 PM	\$1,270.00
<b>6293A Troubleshooting and Supporting Windows 7 in the Enterprise</b>				
	Instructor/OLL	4/1/2013 8:00	4/3/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/10/2013 8:00	4/12/13 4:00 PM	\$1,270.00
	Instructor/OLL	4/17/2013 8:00	4/19/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/1/2013 8:00	5/3/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/8/2013 8:00	5/10/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/13/2013 8:00	5/15/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/3/2013 8:00	6/5/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/12/2013 8:00	6/14/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/26/2013 8:00	6/28/13 4:00 PM	\$1,270.00
<b>6294A Planning and Managing Windows 7 Desktop Deployments and Environments</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>6416D Updating Your Windows Server 2003 Technology Skills to Windows Server 2008</b>	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>6418C Deploying Windows Server 2008</b>				
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Live Online	4/8/2013 8:00	4/10/13 4:00 PM	\$1,270.00
	Live Online	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
<b>6419B Configuring, Managing, and Maintaining Windows Server 2008 Servers</b>				
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>6420B Fundamentals of Windows Server 2008 Network and Applications Infrastructure</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>6421B Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure</b>				
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>6425C Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services</b>	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>6426C Configuring and Troubleshooting Identity and Access Solutions with Windows Server 2008 Active Directory</b>				
	Instructor/OLL	4/17/2013 8:00	4/19/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/6/2013 8:00	5/8/13 4:00 PM	\$1,270.00
	Instructor/OLL	5/29/2013 8:00	5/31/13 4:00 PM	\$1,270.00
	Instructor/OLL	6/24/2013 8:00	6/26/13 4:00 PM	\$1,270.00
<b>6433A Planning and Implementing Windows Server 2008</b>				
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
<b>6435B Designing a Windows Server 2008 Network Infrastructure</b>				
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
<b>6436B Designing a Windows Server 2008 Active Directory Infrastructure and Services</b>				
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>6439A Configuring and Troubleshooting Windows Server 2008 Applications Infrastructure</b>				
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>6451B Planning, Deploying and Managing Microsoft System Center Configuration Manager 2007</b>					
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00	
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00	
<b>Acrobat 9.0 - Level 1</b>					
	Instructor/OLL	4/10/2013 8:00	4/10/13 4:00 PM	\$295.00	
	Instructor/OLL	4/23/2013 8:00	4/23/13 4:00 PM	\$295.00	
	Instructor/OLL	5/6/2013 8:00	5/6/13 4:00 PM	\$295.00	
	Instructor/OLL	5/21/2013 8:00	5/21/13 4:00 PM	\$295.00	
	Instructor/OLL	6/12/2013 8:00	6/12/13 4:00 PM	\$295.00	
	Instructor/OLL	6/25/2013 8:00	6/25/13 4:00 PM	\$295.00	
<b>Acrobat 9.0 - Level 2</b>					
	Instructor/OLL	4/4/2013 8:00	4/4/13 4:00 PM	\$295.00	
	Instructor/OLL	4/15/2013 8:00	4/15/13 4:00 PM	\$295.00	
	Instructor/OLL	5/1/2013 8:00	5/1/13 4:00 PM	\$295.00	
	Instructor/OLL	5/14/2013 8:00	5/14/13 4:00 PM	\$295.00	
	Instructor/OLL	6/3/2013 8:00	6/3/13 4:00 PM	\$295.00	
	Instructor/OLL	6/19/2013 8:00	6/19/13 4:00 PM	\$295.00	
<b>Certified Ethical Hacker (CEH) v7.1</b>					
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$2,875.00	
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,875.00	
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,875.00	
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,875.00	
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,875.00	
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,875.00	
<b>Certified Information Security Manager (CISM)</b>					
	Live Online	5/29/2013 8:00	5/31/13 4:00 PM	\$1,675.00	
<b>Certified Information Security Systems Professional (CISSP)</b>					
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,875.00	
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,875.00	
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$2,875.00	
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$2,875.00	
<b>Cisco - Deploying Cisco ASA Firewall Features 2.0 (FIREWALL)</b>					
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$3,115.00	
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$3,115.00	
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$3,115.00	

# ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT

Cisco - Deploying Cisco ASA VPN Solutions 2.0 (VPN)	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$3,115.00
Cisco - Implementing Cisco Intrusion Prevention System (IPS) v7.0	Live Online	2/18/2013 8:00	2/21/13 4:00 PM	\$3,115.00
Cisco - Implementing Cisco IOS Network Security 2.0 (IINS)	Live Online	4/29/2013 8:00	5/2/13 4:00 PM	\$3,115.00
Cisco - Implementing Cisco IP Routing (ROUTE)	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$3,355.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$3,355.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$3,355.00
Cisco - Implementing Cisco Unified Communications Manager, Part 1 (C IPT1) v8.0	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,995.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,995.00
Cisco - Implementing Cisco Unified Communications Manager, Part 2 (C IPT2) v8.0	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$3,355.00
Cisco - Implementing Switch Networks (SWITCH)	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$3,355.00
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX) v1.1	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,995.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$2,995.00
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX) v1.1	Instructor/OLL	4/1/2013 8:00	4/5/13 5:00 PM	\$3,355.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 5:00 PM	\$3,355.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 5:00 PM	\$3,355.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 5:00 PM	\$3,355.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 5:00 PM	\$3,355.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 5:00 PM	\$3,355.00
Cisco - Interconnecting Cisco Networking Devices Part 1 (ICND1) v1.1	Instructor/OLL	4/1/2013 8:00	4/5/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/29/2013 8:00	5/3/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

<b>Cisco - Interconnecting Cisco Networking Devices Part 2 (ICND2) v1.1</b>	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/15/2013 8:00	4/19/13 4:00 PM	\$2,115.00
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/6/2013 8:00	5/10/13 4:00 PM	\$2,115.00
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
<b>Cisco - Securing the Cisco Routers and Switches (SECURE)</b>	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/17/2013 8:00	6/21/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
	<b>Cisco - Introducing Cisco Voice and Unified Communications Administration (ICOMM) v8.0</b>			
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$3,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$3,115.00
	Live Online	6/10/2013 8:00	6/14/13 4:00 PM	\$3,115.00
<b>Cisco - Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)</b>	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$3,115.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,995.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,455.00
	Instructor/OLL	4/10/2013 8:00	4/11/13 4:00 PM	\$675.00
	Instructor/OLL	4/24/2013 8:00	4/25/13 4:00 PM	\$675.00
	Instructor/OLL	5/15/2013 8:00	5/16/13 4:00 PM	\$675.00
<b>Crystal Reports XI - Level 1</b>	Instructor/OLL	6/3/2013 8:00	6/4/13 4:00 PM	\$675.00
	Instructor/OLL	6/17/2013 8:00	6/18/13 4:00 PM	\$675.00
	<b>Crystal Reports XI - Level 2</b>			
	Instructor/OLL	4/1/2013 8:00	4/2/13 4:00 PM	\$675.00
	Instructor/OLL	4/29/2013 8:00	4/30/13 4:00 PM	\$675.00
	Instructor/OLL	5/29/2013 8:00	5/30/13 4:00 PM	\$675.00
	Live Online	4/1/2013 8:00	4/5/13 4:00 PM	\$2,840.00
<b>CXA-206-1 Citrix XenApp 6.5 Administration</b>				

# ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT

	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,840.00
	Live Online	4/29/2013 8:00	5/3/13 4:00 PM	\$2,840.00
	Live Online	5/6/2013 8:00	5/10/13 4:00 PM	\$2,840.00
	Live Online	6/3/2013 8:00	6/7/13 4:00 PM	\$2,840.00
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,840.00
<b>CXA-301 Citrix XenApp 6.5 Advanced Administration</b>				
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$4,195.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$4,195.00
	Live Online	6/17/2013 8:00	6/21/13 4:00 PM	\$4,195.00
<b>CXD-202-1L Citrix XenDesktop 5 Administration</b>				
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,875.00
	Live Online	5/27/2013 8:00	5/31/13 4:00 PM	\$2,875.00
<b>CXS-203-1 Citrix XenServer 6.0 Administration</b>				
	Live Online	4/8/2013 8:00	4/12/13 4:00 PM	\$4,195.00
	Live Online	5/20/2013 8:00	5/24/13 4:00 PM	\$4,195.00
<b>InfoPath 2010 - Creating InfoPath Forms</b>				
	Instructor/OLL	4/8/2013 8:00	4/8/13 4:00 PM	\$295.00
	Instructor/OLL	4/24/2013 8:00	4/24/13 4:00 PM	\$295.00
	Instructor/OLL	5/10/2013 8:00	5/10/13 4:00 PM	\$295.00
	Instructor/OLL	5/22/2013 8:00	5/22/13 4:00 PM	\$295.00
	Instructor/OLL	6/12/2013 8:00	6/12/13 4:00 PM	\$295.00
	Instructor/OLL	6/27/2013 8:00	6/27/13 4:00 PM	\$295.00
<b>Infopath Designer 2010 with SharePoint</b>				
	Instructor/OLL	4/3/2013 8:00	4/3/13 4:00 PM	\$295.00
	Instructor/OLL	5/9/2013 8:00	5/9/13 4:00 PM	\$295.00
	Instructor/OLL	6/20/2013 8:00	6/20/13 4:00 PM	\$295.00
<b>IT Management and Leadership Executive (ITMLE) Certification</b>				
<b>IT Management and Leadership Professional (ITMLP) Certification</b>				
	Live Online	5/14/2013 8:00	5/16/13 4:00 PM	\$1,555.00
<b>ITIL Foundation 2011 Edition with Case Study</b>				
	Live Online	4/9/2013 8:00	4/11/13 4:00 PM	\$1,555.00
	Live Online	6/11/2013 8:00	6/13/13 4:00 PM	\$1,555.00
<b>ITIL Foundation 2011 Edition with Case Study</b>				
	Live Online	4/3/2013 8:00	4/5/13 4:00 PM	\$1,555.00
	Live Online	4/15/2013 8:00	4/17/13 4:00 PM	\$1,555.00
	Live Online	4/24/2013 8:00	4/26/13 4:00 PM	\$1,555.00
	Live Online	5/6/2013 8:00	5/8/13 4:00 PM	\$1,555.00
	Live Online	5/15/2013 8:00	5/17/13 4:00 PM	\$1,555.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Live Online	5/29/2013 8:00	5/31/13 4:00 PM	\$1,555.00
	Live Online	6/10/2013 8:00	6/12/13 4:00 PM	\$1,555.00
	Live Online	6/19/2013 8:00	6/21/13 4:00 PM	\$1,555.00
	Live Online	6/26/2013 8:00	6/28/13 4:00 PM	\$1,555.00
<b>ITIL Intermediate Operational Support &amp; Analysis 2011 Edition</b>				
	Live Online	6/24/2013 8:00	6/28/13 4:00 PM	\$2,275.00
	Live Online	4/22/2013 8:00	4/26/13 4:00 PM	\$2,275.00
	Live Online	5/13/2013 8:00	5/17/13 4:00 PM	\$2,275.00
	Live Online	6/17/2013 8:00	6/20/13 4:00 PM	\$2,275.00
	Live Online	4/15/2013 8:00	4/19/13 4:00 PM	\$2,275.00
<b>Microsoft SharePoint Designer 2010 - Level 1</b>				
	Instructor/OLL	4/5/2013 8:00	4/5/13 4:00 PM	\$295.00
	Instructor/OLL	4/15/2013 8:00	4/15/13 4:00 PM	\$295.00
	Instructor/OLL	4/29/2013 8:00	4/29/13 4:00 PM	\$295.00
	Instructor/OLL	5/13/2013 8:00	5/13/13 4:00 PM	\$295.00
	Instructor/OLL	5/24/2013 8:00	5/24/13 4:00 PM	\$295.00
	Instructor/OLL	6/7/2013 8:00	6/7/13 4:00 PM	\$295.00
	Instructor/OLL	6/17/2013 8:00	6/17/13 4:00 PM	\$295.00
<b>Microsoft SharePoint Designer 2010 - Level 2</b>				
	Instructor/OLL	4/10/2013 8:00	4/10/13 4:00 PM	\$295.00
	Instructor/OLL	4/24/2013 8:00	4/24/13 4:00 PM	\$295.00
	Instructor/OLL	5/6/2013 8:00	5/6/13 4:00 PM	\$295.00
	Instructor/OLL	5/22/2013 8:00	5/22/13 4:00 PM	\$295.00
	Instructor/OLL	6/3/2013 8:00	6/3/13 4:00 PM	\$295.00
	Instructor/OLL	6/14/2013 8:00	6/14/13 4:00 PM	\$295.00
	Instructor/OLL	6/26/2013 8:00	6/26/13 4:00 PM	\$295.00
<b>Microsoft SharePoint Foundation 2010 - Level 1</b>				
	Instructor/OLL	4/1/2013 8:00	4/2/13 4:00 PM	\$550.00
	Instructor/OLL	4/8/2013 8:00	4/9/13 4:00 PM	\$550.00
	Instructor/OLL	4/16/2013 8:00	4/17/13 4:00 PM	\$550.00
	Instructor/OLL	4/22/2013 8:00	4/23/13 4:00 PM	\$550.00
	Instructor/OLL	4/30/2013 8:00	5/1/13 4:00 PM	\$550.00
	Instructor/OLL	5/7/2013 8:00	5/8/13 4:00 PM	\$550.00
	Instructor/OLL	5/14/2013 8:00	5/15/13 4:00 PM	\$550.00
	Instructor/OLL	5/20/2013 8:00	5/21/13 4:00 PM	\$550.00
	Instructor/OLL	5/28/2013 8:00	5/29/13 4:00 PM	\$550.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Instructor/OLL	6/4/2013 8:00	6/5/13 4:00 PM	\$550.00
	Instructor/OLL	6/10/2013 8:00	6/11/13 4:00 PM	\$550.00
	Instructor/OLL	6/18/2013 8:00	6/19/13 4:00 PM	\$550.00
	Instructor/OLL	6/24/2013 8:00	6/25/13 4:00 PM	\$550.00
<b>Microsoft SharePoint Foundation 2010 - Level 2</b>				
	Instructor/OLL	4/3/2013 8:00	4/4/13 4:00 PM	\$550.00
	Instructor/OLL	4/11/2013 8:00	4/12/13 4:00 PM	\$550.00
	Instructor/OLL	4/18/2013 8:00	4/19/13 4:00 PM	\$550.00
	Instructor/OLL	4/25/2013 8:00	4/26/13 4:00 PM	\$550.00
	Instructor/OLL	5/2/2013 8:00	5/3/13 4:00 PM	\$550.00
	Instructor/OLL	5/9/2013 8:00	5/10/13 4:00 PM	\$550.00
	Instructor/OLL	5/16/2013 8:00	5/17/13 4:00 PM	\$550.00
	Instructor/OLL	5/23/2013 8:00	5/24/13 4:00 PM	\$550.00
	Instructor/OLL	5/30/2013 8:00	5/31/13 4:00 PM	\$550.00
	Instructor/OLL	6/6/2013 8:00	6/7/13 4:00 PM	\$550.00
	Instructor/OLL	6/12/2013 8:00	6/13/13 4:00 PM	\$550.00
	Instructor/OLL	6/20/2013 8:00	6/21/13 4:00 PM	\$550.00
	Instructor/OLL	6/27/2013 8:00	6/28/13 4:00 PM	\$550.00
<b>Oracle Database 11g - Administration I</b>				
	Instructor/OLL	4/22/2013 8:00	4/26/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/10/2013 8:00	6/14/13 4:00 PM	\$2,115.00
<b>Oracle Database 11g - Administration II</b>				
	Instructor/OLL	5/20/2013 8:00	5/24/13 4:00 PM	\$2,115.00
<b>Oracle Database 11g - PL/SQL Fundamentals</b>				
	Instructor/OLL	5/13/2013 8:00	5/17/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/24/2013 8:00	6/28/13 4:00 PM	\$2,115.00
<b>Oracle Database 11g - SQL Fundamentals</b>				
	Instructor/OLL	4/8/2013 8:00	4/12/13 4:00 PM	\$2,115.00
	Instructor/OLL	6/3/2013 8:00	6/7/13 4:00 PM	\$2,115.00
<b>Visio Professional 2010 - Level 1</b>				
	Instructor/OLL	4/2/2013 8:00	4/2/13 4:00 PM	\$295.00
	Instructor/OLL	4/15/2013 8:00	4/15/13 4:00 PM	\$295.00
	Instructor/OLL	4/26/2013 8:00	4/26/13 4:00 PM	\$295.00
	Instructor/OLL	5/6/2013 8:00	5/6/13 4:00 PM	\$295.00
	Instructor/OLL	5/17/2013 8:00	5/17/13 4:00 PM	\$295.00
	Instructor/OLL	5/29/2013 8:00	5/29/13 4:00 PM	\$295.00

**ON-LINE LIVE TRAINING SCHEDULE AT SYSTEMS IT**

	Instructor/OLL	6/10/2013 8:00	6/10/13 4:00 PM	\$295.00
	Instructor/OLL	6/20/2013 8:00	6/20/13 4:00 PM	\$295.00
<b>Visio Professional 2010 - Level 2</b>				
	Instructor/OLL	4/17/2013 8:00	4/17/13 4:00 PM	\$295.00
	Instructor/OLL	5/7/2013 8:00	5/7/13 4:00 PM	\$295.00
	Instructor/OLL	5/31/2013 8:00	5/31/13 4:00 PM	\$295.00
	Instructor/OLL	6/21/2013 8:00	6/21/13 4:00 PM	\$295.00
<b>VMware View™: Install, Configure, Manage</b>				
	Live Online	4/02/2013 8:00	4/05/2013 4:00	\$3,125.00
	Live Online	6/25/2013 8:00	6/28/2013 4:00	\$3,125.00
<b>VMware vSphere 5 Fast Track Boot Camp</b>				
	Live Online	4/29/2013 8:00	5/03/2013 4:00	\$5,275.00
	Live Online	6/3/2013 8:00	6/07/2013 4:00	\$5,275.00
<b>Web Design with HTML5 and CSS3 - Level 1</b>				
	Instructor/OLL	4/10/2013 8:00	4/10/13 4:00 PM	\$355.00
	Instructor/OLL	4/22/2013 8:00	4/22/13 4:00 PM	\$355.00
	Instructor/OLL	5/7/2013 8:00	5/7/13 4:00 PM	\$355.00
	Instructor/OLL	5/20/2013 8:00	5/20/13 4:00 PM	\$355.00
	Instructor/OLL	6/7/2013 8:00	6/7/13 4:00 PM	\$355.00
	Instructor/OLL	6/20/2013 8:00	6/20/13 4:00 PM	\$355.00
<b>Web Design with HTML5 and CSS3 - Level 2</b>				
	Instructor/OLL	4/3/2013 8:00	4/3/13 4:00 PM	\$355.00
	Instructor/OLL	4/18/2013 8:00	4/18/13 4:00 PM	\$355.00
	Instructor/OLL	4/30/2013 8:00	4/30/13 4:00 PM	\$355.00
	Instructor/OLL	5/16/2013 8:00	5/16/13 4:00 PM	\$355.00
	Instructor/OLL	5/30/2013 8:00	5/30/13 4:00 PM	\$355.00
	Instructor/OLL	6/13/2013 8:00	6/13/13 4:00 PM	\$355.00
	Instructor/OLL	6/24/2013 8:00	6/24/13 4:00 PM	\$355.00

# ITS Institute

## Student Registration Form

ITS Use Only

Entered by: \_\_\_\_\_

Date: \_\_\_\_\_

Name Mr./Ms.:		Social Security OR PID Number:	
Agency & Division Name:		Office Phone:	Fax Number:
Office Address: (Specify Handmail, if applicable)		Cell Phone:	
City:	State:	Zip:	Email Address:

Course No./Name	Section 1 <sup>st</sup> Choice	Section 2 <sup>nd</sup> Choice	Dates/Times	Course Cost	Materials Needed *
					All None
					All None
					All None
					All None

\* Circle All or None. See the current schedule for materials needed for each course.

☐ Bill State Agency

**PLEASE DO NOT PREPAY.  
AGENCIES WILL BE BILLED  
FOR COURSE COSTS.**

Agency/Employer Code: \_\_\_\_\_

Provider Number: \_\_\_\_\_

Agency must provide a 3-digit agency code and an 11-digit provider number for billing purposes. This information may be obtained from the SAAS (Statewide Automated accounting System) or the Education Assistant at (601) 432-8186.

☐ Bill Student    ☐ Bill Non-State Agency

All non-state employees and any registrant whose agency is not paying for the course(s) must pay **ON OR BEFORE** the class start date.

Billing will be sent to the address given in the Student Information section, unless otherwise specified.

Supervisor Name:			Office Phone:
Supervisor Address: (Specify Handmail, if applicable)			
City:	State:	Zip:	Email Address:

### Please Read Carefully Before Signing:

All registration forms MUST be signed by the individual responsible for payment. If the student cancels a vendor-conducted course within thirty (30) days of the first class meeting or an ITS-conducted course within ten (10) days of the first class meeting, **the agency/student will be charged the full tuition.**

Authorized  
Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Return form to: ITS Institute, 3771 Eastwood Dr., Jackson, Ms 39211 • Phone: (601) 432-8186 • Fax: (601) 713-6380  
For more information on the ITS Institute, visit the website: <http://www.its.ms.gov>



ITS Institute On-Line Training Registration Form		
Name: (Please Print) Mr./Ms.		
Social Security OR PID No.:		
Agency & Division Name:		
Office Address: (Specify Handmail, if applicable)		
City:	State:	Zip:
Office Phone:		
Fax Number:		
Cell Phone:		
Email Address:		
Course No./Name:		
<b>ANNUAL SUBSCRIPTION FOR ON-LINE TRAINING</b>		
COURSE COST: <b>PLEASE CHECK ONE</b>		
( ) ANNUAL SUBSCRIPTION FOR COMBINED FULL LIBRARY ON-LINE TRAINING \$190 per person (includes Technical and Business courses)		
( ) ANNUAL SUBSCRIPTION FOR TECHNICAL LIBRARY ON-LINE TRAINING \$140 per person (includes Technical courses only)		
( ) ANNUAL SUBSCRIPTION FOR BUSINESS LIBRARY ON-LINE TRAINING \$110 per person (includes Business courses only)		
<input type="checkbox"/> Bill State Agency  <b>PLEASE DO NOT PREPAY. AGENCIES WILL BE BILLED FOR COURSE COSTS.</b>		<input type="checkbox"/> Bill Student <input type="checkbox"/> Bill Non-State Agency All non-state employees and any registrant whose agency is not paying for the course will be billed and must pay tuition and materials BEFORE the class begins.
Agency/Employer Code: _____ Provider No.: _____		
Supervisor's Name: (Please Print)		
<i>All registration forms <b>MUST</b> be signed by the individual responsible for payment.</i>  _____ Authorized Signature		

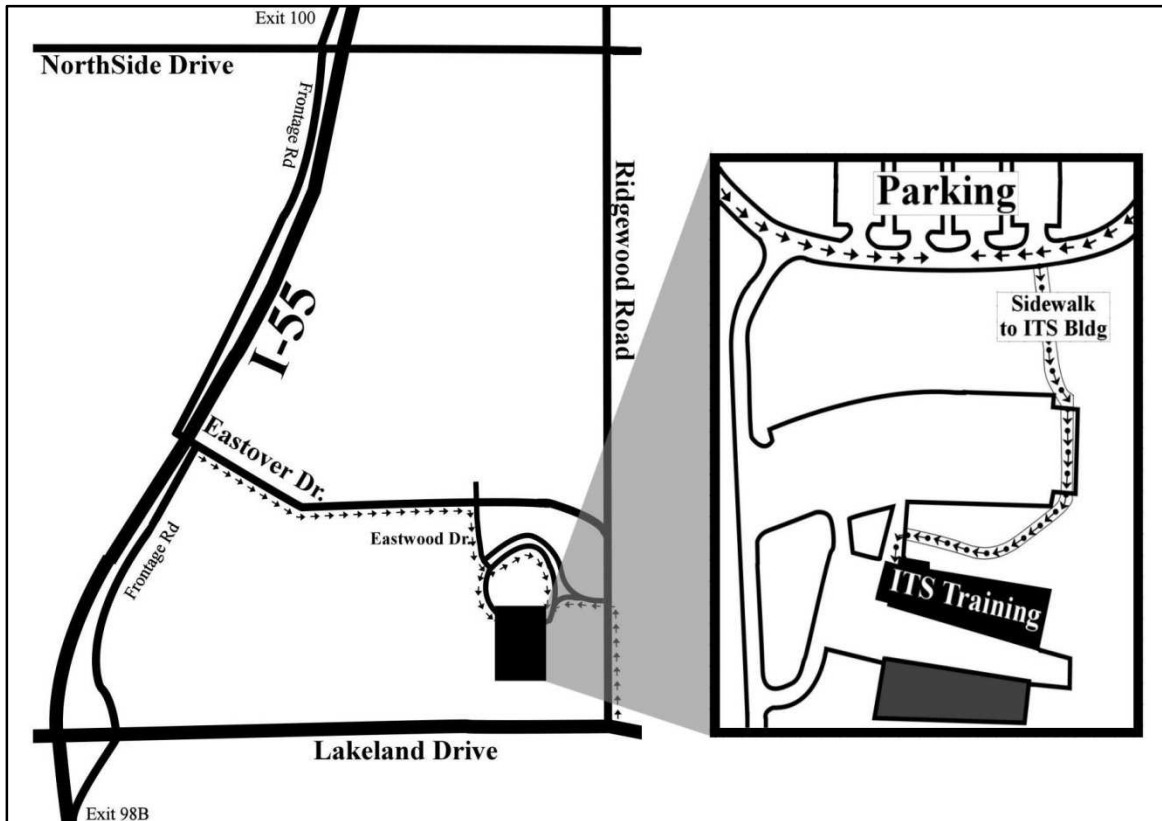
**PLEASE RETURN FORM TO:**  
 Susan McClain, ITS Education Services  
 3771 Eastwood Drive  
 Jackson, MS 39211  
 Phone: (601) 432-8186  
 Fax: (601) 713-6380  
 susan.mcclain@its.ms.gov  
**ITS WEB Home Page:**  
<http://www.its.ms.gov>



# ***ITS Institute***

## **Map and Directions**

3771 Eastwood Drive, Jackson, MS 39211  
(601) 432-8000



### **From North of Jackson:**

- Take I-55 South to the Northside Drive exit (Exit 100).
- Get on I-55 Frontage Road South and cross over Meadowbrook Road.
- Continue on the frontage road until you reach Eastover Drive.
- Turn left onto Eastover Drive.
- Go under I-55, continuing on Eastover Drive until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

### **From South, East, or West of Jackson:**

- Take I-20 to I-55 North and take the Lakeland Drive exit (Exit 98B).
- Cross over Lakeland Drive, staying on I-55 Frontage Road North until you reach Eastover Drive.
- Turn right onto Eastover Drive and continue until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.



# ITS Contact Information

***Executive Director:***

**Craig Orgeron**

(601) 432-8109

[craig.orgeron@its.ms.gov](mailto:craig.orgeron@its.ms.gov)

***Internal Support Services:***

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***Strategic Services:***

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***Information Security Division:***

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**Roger Graves**

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***Information System Services:***

**Lynn Ainsworth**

(601) 432-8150

[lynn.ainsworth@its.ms.gov](mailto:lynn.ainsworth@its.ms.gov)



## Department of Information Technology Services

Craig P. Orgeron, Ph.D., Executive Director

3771 Eastwood Drive

Jackson, MS 39211

Telephone (601) 432-8000

Fax (601) 713-6380

Website: [www.its.ms.gov](http://www.its.ms.gov)

State Portal: [www.mississippi.gov](http://www.mississippi.gov)